Table of Contents

Version 1.4.0 (V1.4.0 250909)	
Release	
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2025-09-09

- After upgrading the firmware to v1.4.0, it is not able to downgrade to an earlier version of the firmware.
- For more information, check the serial number of the device and contact the Suprema (https://supremainc.com).

New Features and Improvements

- 1. Supports the **Lock Override** feature, which allows you to enroll a card that can open a door to be opened using a specific card.
- 2. Improved so that when authentication is attempted on a door set to **Manual Lock**, an authentication failure event occurs and a locked message appears.
- 3. Supports the **Master Admin** setting, which grants full administrator privileges.
- 4. Reflects global cybersecurity standards and the latest security requirements.
- 5. Supports real-time monitoring of the device's multiple statuses in BioStar X.
- 6. Supports the **Extended Door Open Time** feature, which allows certain users to have the door remain open longer than the default door open time.
- 7. Supports the **Door Mode Override** feature, which restores the door to its normal state after the administrator changes the door status and a certain period of time has elapsed.
- 8. Supports controlling the relay of a connected door from the device menu.
- 9. Improved facial authentication and face anti-spoofing performance in low-light and strong external light environments.
- 10. Improved RTSP playback compatibility with Genetec Security Center.

- 11. Improved to distinguish devices that support the **Server Private Message** feature.
- 12. Updated product power specifications in the **Regulatory & Licenses** menu.
- 24V 1.2A → 24V 0.7A
- 12V 2.5A → 12V 1A
- 13. Supports not logging events when the **Ignore Repeated Signals Duration** feature is activated.
- 14. Added identification code to support recognition of the latest cards.
- DESFire EV3
- 15. Improved to distinguish devices that support the **Secure Tamper** feature.
- 16. Supports saving setting values other than **Check Before Authentication** when configuring the **Require No Mask** using the SDK.
- 17. Supports SL1, SL3, and SL1/SL3 Mix Mode for security level compatibility with MIFARE Plus EV1 cards.
- SL1: Compatible mode with MIFARE Classic
- SL3: Advanced security mode based on AES
- 18. Improved time synchronization behavior between server and devices.

Bug Fixes

- 1. Users created by adding the numeric string '00' to the user ID are set as administrators but fail to authenticate when entering the menu. (Affects version: v1.0.0)
- 2. When the AoC issued to a user whose user ID includes the string '00' is suspended, authentication is still successful. (Affects version: v1.0.0)
- 3. Authentication with a QR code fails when the **T&A Mode** is set to **By User** for large data QR codes, but re-authentication with the QR code succeeds without selecting **T&A**. (Affects version: v1.3.0)
- 4. Calling the BS2_GetDeviceCapabilities function on a slave device connected via RS-485 outputs incorrect values. (Affects version: v1.0.0)
- 5. When authenticating a custom smart card, there is an issue where the user ID value is incorrectly output. (Affects version: v1.3.0)
- 6. When network status is normal, unnecessary automatic connection occurring. (Affects version: v1.0.0)
- 7. Custom smart cards with the **DESFire Advanced** option enabled fail to be recognized. (Affects version: v1.3.0)

- 8. The **Scramble Keypad** setting changed on the server was not applied properly. (Affects version: v1.3.1)
- 9. Some smart cards fail to be recognized in environments using the new SE chip firmware. (Affects version: v1.0.0)
- 10. The master device restarts abnormally after 31 slave devices are connected. (Affects version: v1.3.1)
- 11. When a user with more than two cards enrolled attempts card authentication to the Wiegand output device, the ID of a card other than the authenticated card is output. (Affects version: v1.0.2)
- 12. The device fails to recognize inverted QR code images. (Affects version: v1.1.0)
- 13. Arm/Disarm actions did not operate correctly on specific Supervised Input port of the DM-20 connected as a slave. (Affects version: v1.0.0)
- 14. Wiegand format card data of 25 bits or less is not recognized. (Affects version: v1.0.0)
- 15. The device restarts abnormally when the **User** menu is continuously touched. (Affects version: v1.3.1)
- 16. Cannot connect to a hidden wireless network (Wi-Fi) without a password. (Affects version: v1.3.1)
- 17. When the issued Template on Mobile is tagged during **Write Smart Card** or **Format Card**, a failure sound occurs, but authentication is still successful. (Affects version: v1.2.0)
- 18. The database does not migrate when using the getOperator function in the SDK. (Affects version: v1.0.0)
- 19. When the card ID of an issued smart card is 32 digits, the card data is not correctly recognized during authentication with a Wiegand reader. (Affects version: v1.0.0)
- 20. The device abnormally restarts when exporting user information to USB memory. (Affects version: v1.3.1)
- 21. If a user is viewing the event log and the **Menu Timeout** elapses, causing the device screen to turn off, re-authentication of the device displays the duplicated event log. (Affects version: v1.0.0)

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