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2024-12-09

For devices with the new SE processor, after upgrading the firmware to v2.1.0 or higher, you cannot downgrade to a lower version and downgrade the firmware customized in the lower version.

Devices with existing SE processor can be downgraded to a lower version.

For more information, check the serial number of the device and contact the Suprema (<https://supremainc.com>).

New Features and Improvements

1. Changes to a new LCD screen.

For devices with firmware v2.2.0 or earlier, be sure to upgrade the firmware to the latest version before replacing it with a new LCD display.

The devices using the new LCD display cannot be downgraded to a version earlier than v2.2.1 after upgrading the firmware to v2.2.1 or higher.

Bug Fixes

1. After a firmware upgrade, authentication failure occurs with the previously used cards. (Affects version: v2.2.0)
2. When using **Thermal Camera** mode with the TCM10 connected, the face authentication screen is displayed abnormally. (Affects version: v2.0.1)
3. Custom smart cards with the **DESFire Advanced** option enabled fail to be recognized. (Affects version: v2.2.0)
4. Some smart cards fail to be recognized in environments using the new SE chip firmware. (Affects version: v2.1.4)

5. The **Mask All but First Letter** option in the **Auth Result Display Option** is not applied correctly. (Affects version: v2.2.0)
6. After transferring more than 50,000 users with 1:N credentials to the device and then upgrading the firmware, the device freezes. (Affects version: v2.1.1)
7. When a user with more than two cards enrolled attempts card authentication to the Wiegand output device, the ID of a card other than the authenticated card is output. (Affects version: v2.1.1)

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Last update: **2024/12/19 10:07**