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BioStar 2 Revision Notes

Precautions when upgrading BioStar 2

- Do not install BioStar 2 on a PC where BioStar 1 is installed. This may cause performance problems.
- If BioStar 2.3.0 is installed on top of a BioStar 2.2.1 or 2.2.2 installation, all information stored in the SQLite database is migrated to a new MariaDB database.
- Upgrading directly from the existing version to the latest version is possible from BioStar 2.6.0 or higher. If the installed version is lower than 2.6.0, installing all versions in a correct sequence until reaching version v2.6.0 is essential.

| Current Version | Upgrade Path |
|--|--|
| 2 | 2.2.1 > 2.3 > 2.4 > 2.4.1 > 2.5.0 > 2.6.4 > Latest Version |
| 2.2 2.2.1 2.2.2 | 2.3 > 2.4 > 2.4.1 > 2.5.0 > 2.6.4 > Latest Version |
| 2.3 | 2.4 > 2.4.1 > 2.5.0 > 2.6.4 > Latest Version |
| 2.4 | 2.4.1 > 2.5.0 > 2.6.4 > Latest Version |
| 2.5 2.6 | 2.6.4 > Latest Version |
| 2.6.4 or higher | Latest Version |

- If you are using Windows 8.1 or Windows Server 2012 R2, install the KB2919355 update by referring to the following web page. <https://support.microsoft.com/en-us/help/2919355/windows-rt-8-1--windows-8-1--and-windows-server-2012-r2-update-april-2>
- If MS SQL Server and BioStar 2 are installed on different PCs, you should install the Native Client on a PC with BioStar 2 installed. <https://www.microsoft.com/en-us/download/details.aspx?id=50402>
- When backing up a database from an older version of BioStar 2, disable all services and procedures. Furthermore, if you do not back up and restore the AC database and the TA database together, you will not be able to use the TA database.
- If you want to back up the database of BioStar 2, be sure to also back up the enckey in the \Program Files\BioStar 2 (x64)\util folder and the system.conf and setting.conf file in the \Program Files\BioStar 2(x64) folder. Otherwise, the database will be unavailable.
- The default values for the ports used by BioStar 2 are as follows. If another program occupies the same port, BioStar 2 may not work properly.

| Port | | | |
|------------------------------|-------|--|-----------|
| • HTTP Port | 80 | | Available |
| • Web-socket Port | 9002 | | Available |
| • Database Port | 3312 | | Available |
| • T&A HTTPS Port | 3002 | | Available |
| • FastCGI Port | 9000 | | Available |
| • Unified Gateway HTTPS Port | 5002 | | Available |
| • Report HTTPS port | 4214 | | Available |
| • HTTPS Port | 443 | | Available |
| • API Port | 9010 | | Available |
| • T&A HTTP Port | 3000 | | Available |
| • T&A Cloud Port | 52001 | | Available |
| • Unified Gateway HTTP Port | 5000 | | Available |
| • Report HTTP port | 4213 | | Available |

Notice

Notice on improved Administrator Guide

Notice on improved Administrator Guide

Starting with BioStar v2.9.5, **Feature Guide** is provided separately by topic on how to use new or improved features.

Notice on FaceStation F2 v1.x.x Firmware Support Discontinuation

Notice on FaceStation F2 v1.x.x Firmware Support Discontinuation

Starting with BioStar 2 v2.9.7, we have enhanced synchronization performance by modifying the process to transmit templates exclusively when synchronizing a user’s visual face to the device.

Given the differences in visual face algorithms, FaceStation F2 v1.x.x won’t sync well with the new BioStar 2. Therefore, we’ve decided to end support for FaceStation F2 v1.x.x from BioStar 2 v2.9.7 onward.

If you are currently using FaceStation F2 v1.x.x firmware, kindly upgrade your FaceStation F2 to the latest firmware to utilize BioStar 2 v2.9.7. (<https://download.supremainc.com>)

Troubleshooting Dropdown List Selection Issues in Specific Options

Troubleshooting Dropdown List Selection Issues in Specific Options

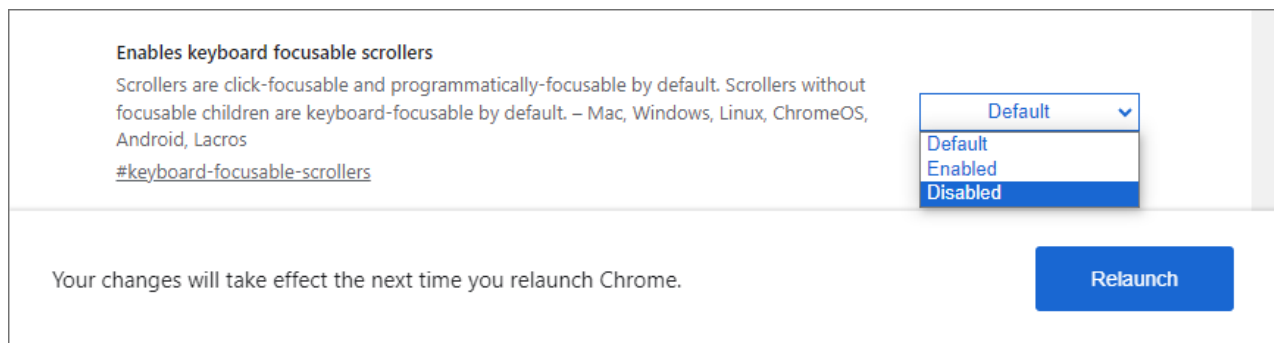
When the Keyboard focusable scrollers feature in Chrome is enabled, users may encounter difficulties selecting options from drop-down lists that are long enough to require scrolling. The keyboard focus may behave unexpectedly, preventing users from properly selecting the

desired option.

Solutions

Disable Keyboard focusable scrollers in Chrome Settings

1. Enter `chrome://flags/` in the address bar and press Enter.
2. Search for **Keyboard focusable scrollers**.
3. From the dropdown menu, select **Disabled**.
4. **Relaunch** Chrome to apply the changes.



Revision Notes

- [Version 2.9.7 \(V2.9.7.41\)](#)
2024-08-30
- [Version 2.9.6 \(V2.9.6.40\)](#)
2024-06-12
- [Version 2.9.5 \(V2.9.5.29\)](#)
2024-03-18
- [Version 2.9.4 \(V2.9.4.29\)](#)
2023-09-20
- [Version 2.9.3 \(V2.9.3.26\)](#)
2023-06-26
- [Version 2.9.2 \(V2.9.2.4\)](#)
2023-02-24
- [Version 2.9.1 \(V2.9.1.25\)](#)
2023-02-08
- [Version 2.9.0 \(V2.9.0.80\)](#)
2022-09-26
- [Version 2.8.17 \(V2.8.17.62\)](#)
2022-08-25
- [Version 2.8.16 \(V2.8.16.56\)](#)
2022-04-13
- [Version 2.8.15 \(V2.8.15.12\)](#)
2022-02-16
- [Version 2.8.14 \(V2.8.14.74\)](#)

- 2021-12-15
- [Version 2.8.13 \(V2.8.13.22\)](#)
2021-10-28
- [Version 2.8.12 \(V2.8.12.10\)](#)
2021-08-02
- [Version 2.8.11 \(V2.8.11.60\)](#)
2021-07-16
- [Version 2.8.10 \(V2.8.10.37\)](#)
2021-04-08
- [Version 2.8.9 \(V2.8.9.53\)](#)
2020-12-29
- [Version 2.8.8 \(V2.8.8.10\)](#)
2020-10-29
- [Version 2.8.6 \(V2.8.6.38\)](#)
2020-09-21
- [Version 2.8.5 \(V2.8.5.46\)](#)
2020-08-25
- [Version 2.8.4 \(V2.8.4.34\)](#)
2020-18-05
- [Version 2.8.3 \(V2.8.3.10\)](#)
2020-07-21
- [Version 2.8.2 \(V2.8.2.3\)](#)
2020-07-10
- [Version 2.8.1 \(V2.8.1.35\)](#)
2020-06-10
- [Version 2.8.0 \(V2.8.0.106\)](#)
2020-05-15
- [Version 2.7.14 \(V2.7.14.52\)](#)
2020-04-03
- [Version 2.7.12 \(V2.7.12.39\)](#)
2020-01-15
- [Version 2.7.11 \(V2.7.11.65\)](#)
2019-12-04
- [Version 2.7.10 \(V2.7.10.21\)](#)
2019-09-19
- [Version 2.7.8 \(V2.7.8.42\)](#)
2019-07-17
- [Version 2.7.7 \(V2.7.7.38\)](#)
2019-06-19
- [Version 2.7.6 \(V2.7.6.16\)](#)
2019-05-20
- [Version 2.7.5 \(V2.7.5.7\)](#)
2019-04-11
- [Version 2.7.4 \(V2.7.4.25\)](#)
2019-03-20
- [Version 2.7.3 \(V2.7.3.23\)](#)
2019-02-25
- [Version 2.7.2 \(V2.7.2.19\)](#)
2019-01-15
- [Version 2.7.1 \(V2.7.1.13\)](#)
2018-12-20

- [Version 2.7.0 \(V2.7.0.50\)](#)
2018-11-21

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