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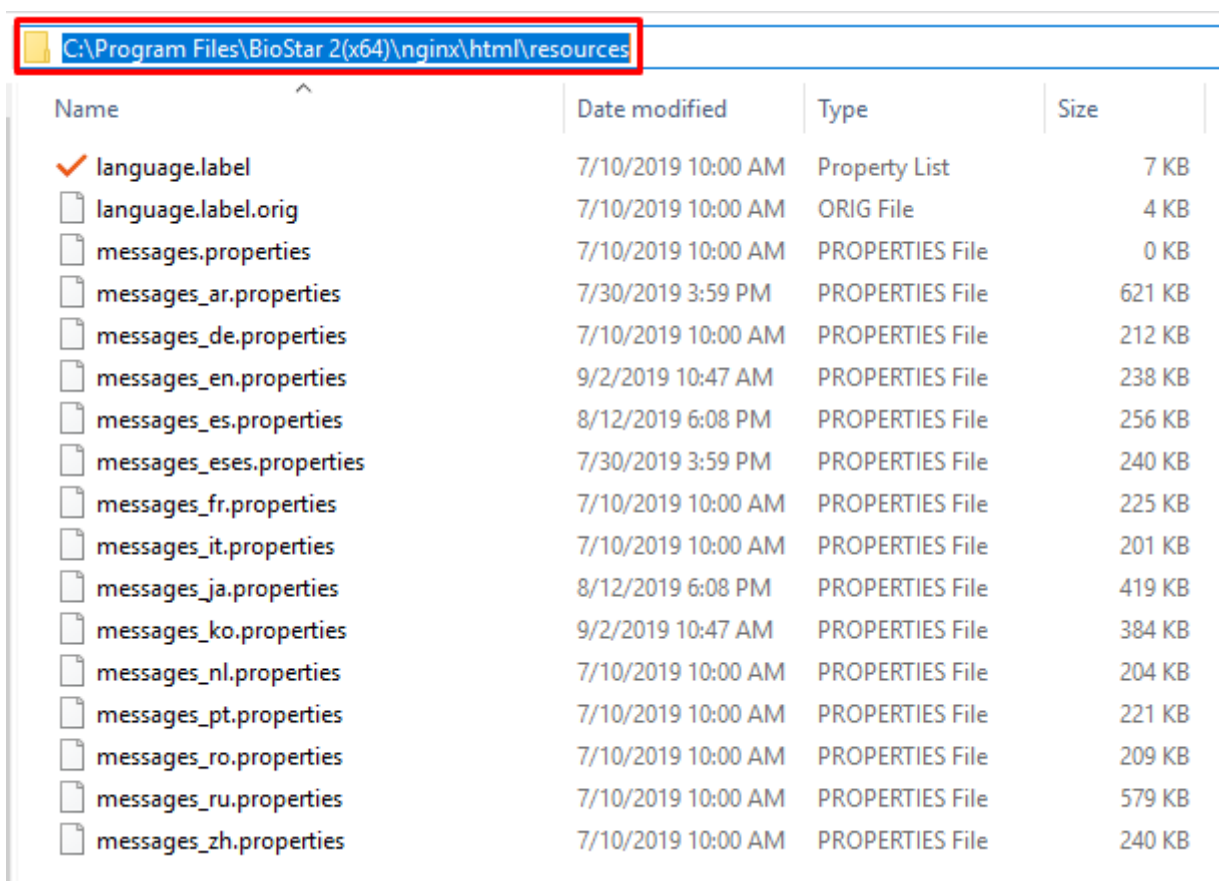
Can't Keep the Custom Language Resource File of BioStar 2 Upgrade Progress

The BioStar 2 resource file is located at <BioStar 2 installed folder\nginx\html\resources> as the below image. This article is for the user who met an issue after upgrading BioStar 2 server when the user has a 'customized' or 'modified' language resource file for BioStar 2. The following sample image is language resource file list which are fundamentally supported in BioStar 2.

Name	Date modified	Type	Size
✔ language.label	7/10/2019 10:00 AM	Property List	7 KB
language.label.orig	7/10/2019 10:00 AM	ORIG File	4 KB
messages.properties	7/10/2019 10:00 AM	PROPERTIES File	0 KB
messages_ar.properties	7/30/2019 3:59 PM	PROPERTIES File	621 KB
messages_de.properties	7/10/2019 10:00 AM	PROPERTIES File	212 KB
messages_en.properties	9/2/2019 10:47 AM	PROPERTIES File	238 KB
messages_es.properties	8/12/2019 6:08 PM	PROPERTIES File	256 KB
messages_eses.properties	7/30/2019 3:59 PM	PROPERTIES File	240 KB
messages_fr.properties	7/10/2019 10:00 AM	PROPERTIES File	225 KB
messages_it.properties	7/10/2019 10:00 AM	PROPERTIES File	201 KB
messages_ja.properties	8/12/2019 6:08 PM	PROPERTIES File	419 KB
messages_ko.properties	9/2/2019 10:47 AM	PROPERTIES File	384 KB
messages_nl.properties	7/10/2019 10:00 AM	PROPERTIES File	204 KB
messages_pt.properties	7/10/2019 10:00 AM	PROPERTIES File	221 KB
messages_ro.properties	7/10/2019 10:00 AM	PROPERTIES File	209 KB
messages_ru.properties	7/10/2019 10:00 AM	PROPERTIES File	579 KB
messages_zh.properties	7/10/2019 10:00 AM	PROPERTIES File	240 KB

C:\Program Files\BioStar 2(x64)\nginx\html\resources

If you have any BioStar 2 language resource file inquiry, please contact your regional sales representative OR leave a message through Suprema official web site.

• Link for the direct contact info for regional sales representatives

If you created and used a custom resource file for the BioStar 2 server, all resource file include the custom resource file were deleted and not kept after the BioStar 2 upgrading before BioStar 2.7.10. So after the upgrading, you could not log in your BioStar 2 because the software configuration is still set in your custom language, but there is no resource file which the BioStar 2 server is looking for.

From BioStar 2.7.10, the custom resource file existence will be checked during the upgrading process. If the custom resource file exists, then the resource file will be kept even though other default resource files are deleted and newly installed. Also, if the resource file is deleted by chance or on

purpose, then you can log in your BioStar 2 server in English configuration instead of blocking the user log in.

- If you 'DELETE' the BioStar 2 server with all data, then all resource files including the custom resource files will be deleted as designed.

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