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How to configure an alert pop-up message when a device is disconnected

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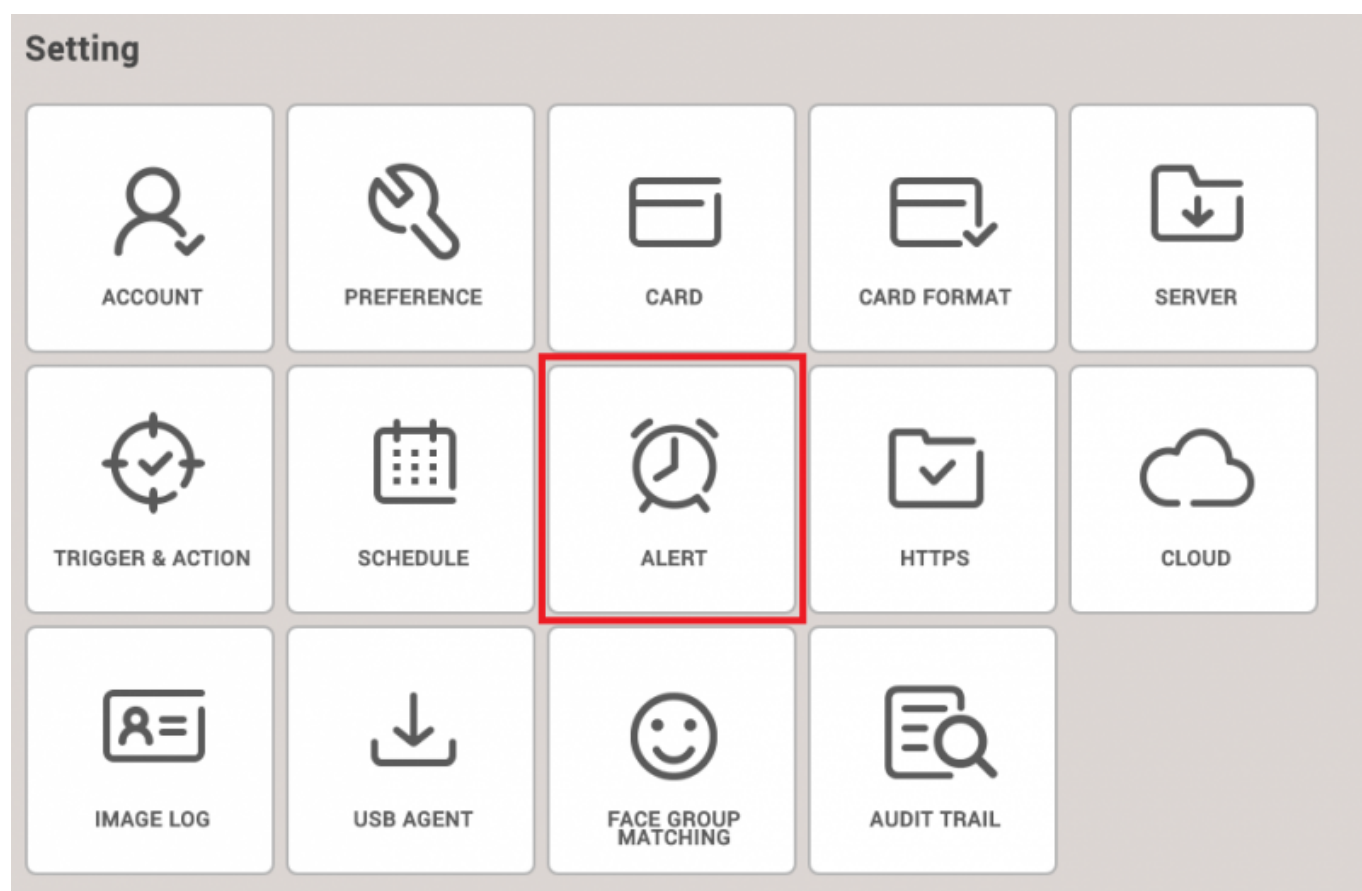
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[System Configuration](#), [BioStar 2](#)

How to configure an alert pop-up message when a device is disconnected

From BioStar 2.5.0, you can configure an alert message about the device disconnection detected. When a device is disconnected, the alert message will be shown as a pop-up message.

Go to **Setting > ALERT**.



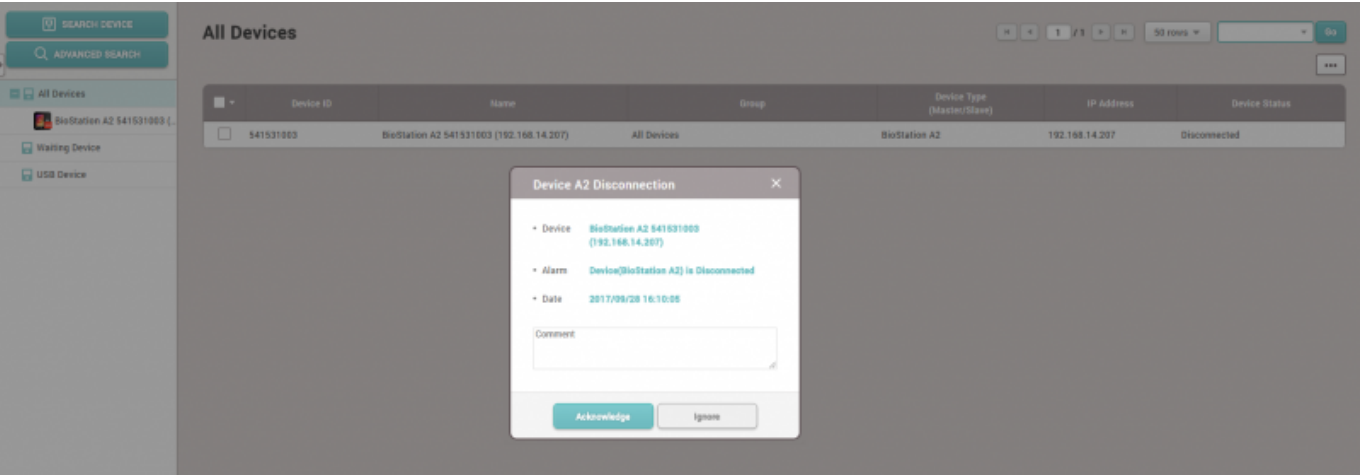
Check the box named **Device Disconnection Detected** and then click **Apply** button.

The screenshot shows the 'Alert' configuration window with three columns: Device, Door, and Authentication. The 'Device Disconnection Detected' alert is highlighted with a red box. The 'Device' column includes alerts like 'Device restarted', 'RS-485 disconnected', 'Tamper on', 'Supervised Input (Short)', 'Supervised Input (Open)', and 'AC Power Failure'. The 'Door' column includes 'Forced door opened', 'Held door opened', 'Forced door open alarmed', 'Held door open alarmed', and 'Anti-gasback zone alarm detected'. The 'Authentication' column includes various authentication and access denied alerts. At the bottom right, there are 'Apply' and 'Cancel' buttons.

At this stage, if you want to describe an alert message, you can click note shaped icon and enter **Name** and **Message**.

The screenshot shows the 'Alert' configuration window with the 'Alert Message' dialog box open. The dialog box has fields for 'Name' (Device A2 Disconnection), 'Message' (Device(BioStation A2) Is Disconnected), 'Sound Name' (None), and 'Play Options' (None). The 'Device Disconnection Detected' alert is highlighted with a red box. The 'Alert Message' dialog box also has 'Apply' and 'Cancel' buttons at the bottom.

When a device is disconnected, the alert message will be displayed like below.



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