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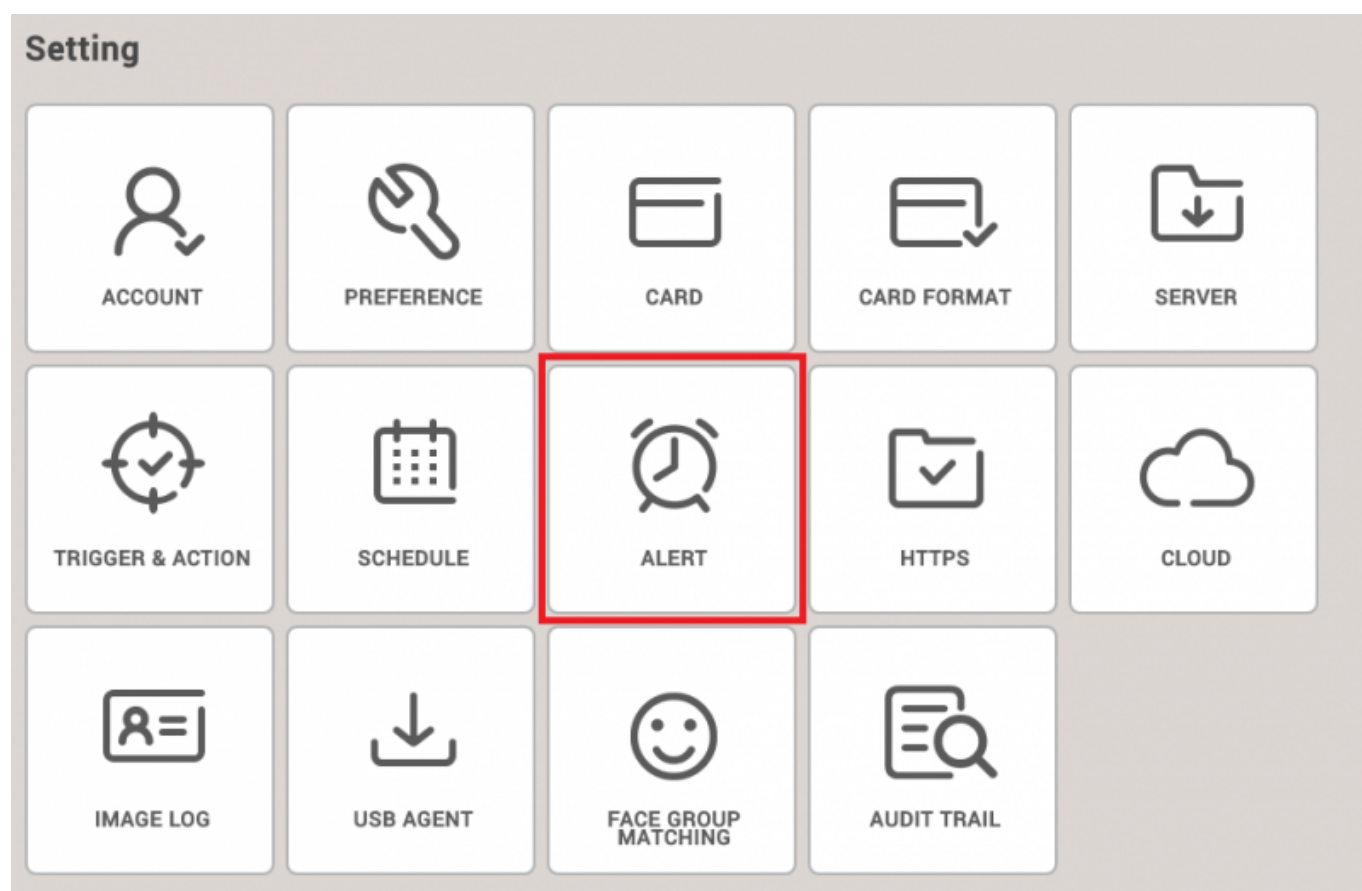
How to configure an alert pop-up message when a device is disconnected 1

[System Configuration](#), [BioStar 2](#)

How to configure an alert pop-up message when a device is disconnected

From BioStar 2.5.0, you can configure an alert message about the device disconnection detected. When a device is disconnected, the alert message will be shown as a pop-up message.

Go to **Setting** > **ALERT**.



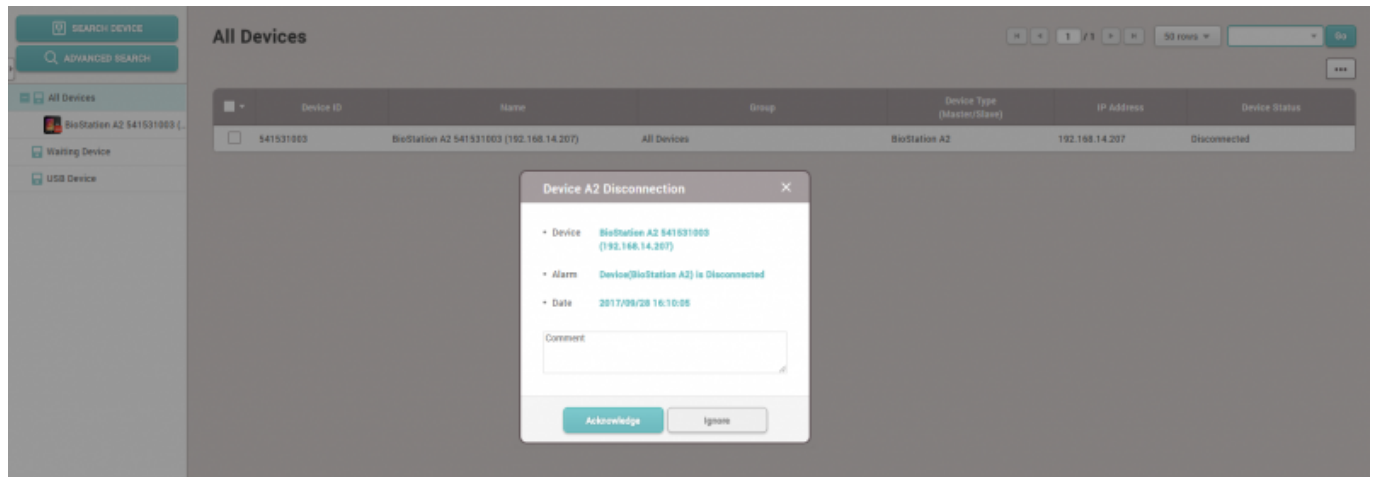
Check the box named **Device Disconnection Detected** and then click **Apply** button.

The screenshot shows the 'Alert' configuration window with three columns: Device, Door, and Authentication. The 'Device Disconnection Detected' alert is highlighted with a red box. The 'Device' column contains: Device Disconnection Detected (checked), Device restarted (unchecked), RS-485 disconnected (checked), Tamper on (checked), Supervised Input (Short) (unchecked), Supervised Input (Open) (unchecked), and AC Power Failure (checked). The 'Door' column contains: Forced door opened (checked), Held door opened (checked), Forced door open alarmed (unchecked), Held door open alarmed (unchecked), and Anti-gasback zone alarm detected (checked). The 'Authentication' column contains: 1:1 authentication failed (unchecked), 1:1 duress authentication succeeded (checked), 1:N authentication failed (unchecked), 1:N duress authentication succeeded (checked), Access denied (Invalid access group) (checked), Access denied (Disabled user) (checked), Access denied (Expired) (checked), Access denied (Blacklist) (checked), Access denied (Hard Anti-gasback) (checked), Access denied (Forced lock schedule) (checked), Access denied (Soft anti-gasback) (checked), and Fake Fingerprint Detected (checked). At the bottom right are 'Apply' and 'Cancel' buttons.

At this stage, if you want to describe an alert message, you can click note shaped icon and enter **Name** and **Message**.

The screenshot shows the 'Alert' configuration window with the 'Alert Message' dialog box open for the 'Device Disconnection Detected' alert. The dialog box has fields for Name, Message, Sound Name, and Play Options. The Name field contains 'Device A2 Disconnection'. The Message field contains 'Device(BioStation A2) Is Disconnected'. The Sound Name and Play Options fields are set to 'None'. At the bottom of the dialog are 'Apply' and 'Cancel' buttons. The background shows the 'Device' column with 'Device Disconnection Detected' checked and its note icon highlighted with a red box.

When a device is disconnected, the alert message will be displayed like below.



[how_to_configure_an_alert_pop-up_message_when_a_device_is_disconnected.mp4](#)

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