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## System Configuration, BioStar 2, Alert, custom alert, alert sound

# How to Configure Alerts

The alert feature is used to notify the BioStar administrator when specific device/door/zone/authentication event occurs. The Alert history can be accessed through the Alert History menu or the alert count on the bottom right corner of the BioStar web client.

Date	Device	User	Alarm	Ack. By	Status
2016/08/02 11:46:14	BioStation A2 541531090 (192.168.1.10)		1:N authentication failed (Fingerprint)	Administrator (High...)	2016/08/02 11:46
2016/08/02 11:48:33	BioStation A2 541531090 (192.168.1.10)		1:N authentication failed (Fingerprint)	Administrator (High...)	2016/08/02 11:48
2016/08/02 15:28:14	BioStation A2 541531090 (192.168.1.10) 838974992(-)		1:1 authentication failed (Card)	Administrator (High...)	2016/08/01 15:30
2016/08/01 12:40:28	BioStation A2 541531090 (192.168.1.10) 4608865902(-)		1:1 authentication failed (Card)	Administrator (High...)	2016/08/01 12:49
2016/08/01 10:42:41	BioStation A2 541531090 (192.168.1.10) 669899840(-)		1:1 authentication failed (Card)	Administrator (High...)	2016/08/01 11:17
2016/08/01 09:36:42	BioStation A2 541531090 (192.168.1.10)		Device restarted	Administrator (High...)	2016/08/01 09:39
2016/08/01 09:30:18	BioStation A2 541531090 (192.168.1.10)		1:N authentication failed (Fingerprint)	Administrator (High...)	2016/08/01 09:30
2016/08/01 09:29:48	BioStation A2 541531090 (192.168.1.10)		1:N authentication failed (Fingerprint)	Administrator (High...)	2016/08/01 09:29
2016/07/29 16:40:17	BioStation 2 549832593 (192.1.1.10)		1:N authentication failed (Fingerprint)	Administrator (High...)	2016/07/29 16:40
2016/07/29 16:40:17	BioStation 2 549832593 (192.1.1.10)		1:N authentication failed (Fingerprint)	Administrator (High...)	2016/07/29 16:40
2016/07/29 16:39:59	BioStation 2 549832593 (192.1.1.10)		1:N authentication failed (Fingerprint)	Administrator (High...)	2016/07/29 16:40
2016/07/29 16:39:59	BioStation 2 549832593 (192.1.1.10)		1:N authentication failed (Fingerprint)	Administrator (High...)	2016/07/29 16:40
2016/07/29 16:45:48	BioStation 2 549832593 (192.1.1.10) 1299864318(-)		1:1 authentication failed (Card)	Administrator (High...)	2016/07/29 16:48
2016/07/29 15:22:51	BioStation 10200 (192.168.1.10) 187349548(-)		1:1 authentication failed (Card)	Administrator (High...)	2016/07/29 15:22
2016/07/29 15:06:32	BioStation A2 541531090 (192.168.1.10)		Device restarted	AllUser	2016/07/29 15:06
2016/07/29 15:00:33	BioStation 2 549832593 (192.1.1.10) 133987933(-)		1:1 authentication failed (Card)	Administrator (High...)	2016/07/29 15:00
2016/07/29 14:05:14	BioStation 2 549832593 (192.1.1.10) 125984018(-)		1:1 authentication failed (Card)	Administrator (High...)	2016/07/29 14:05
2016/07/29 14:05:14	BioStation 2 549832593 (192.1.1.10) 125984018(-)		1:1 authentication failed (Card)	Administrator (High...)	2016/07/29 14:05

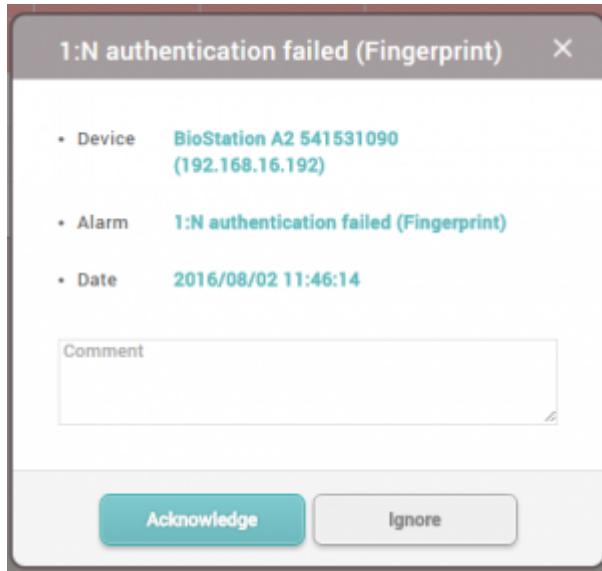
There are 3 ways the alert function will alert the event to the administrator.

1. The specified event will be colored red (color is not customizable) on the real-time log.

Date	Door	Device ID	Device	User	Zone	Event	View
2016/08/02 11:44:33		541531090	BioStation A2 ...			1:N authentication failed (Fingerprint)	

2. A popup message will appear which the administrator can acknowledge or ignore.

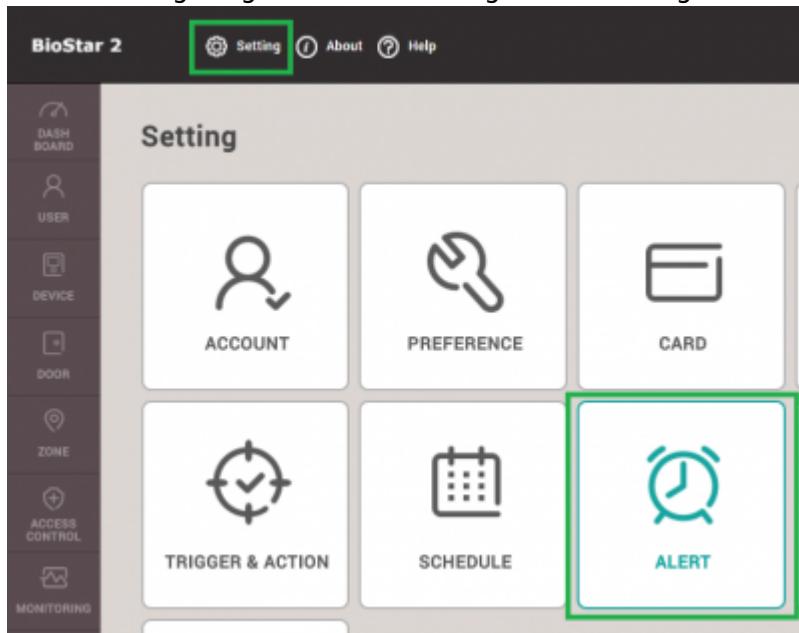
*[message is customizable :follow "Configuring the Popup Message" at the bottom of this article]*



3. A sound will be played at the occurrence of the event.

The sound feature is only available BioStar 2 version 2.3 or above

==== Configuring the Real-time Log Event Message ==== 1. Click on **Setting > ALERT**.



2. Click on the checkbox for the events you want alerts for and click **Apply**.

The screenshot shows the 'Alert' configuration page with four main sections:

- Device:** Includes checkboxes for Supervised Input (Open), Supervised Input (Short), Tamper on, RS-485 disconnected, and Device restarted.
- Door:** Includes checkboxes for Held door open alarmed, Forced door open alarmed, Held door opened, and Forced door opened.
- Zone:** Includes checkboxes for Scheduled lock zone alarm detected, Fire alarm zone alarm detected, and Anti-passback zone alarm detected.
- Authentication:** Includes checkboxes for various access denial scenarios like Soft anti-passback, Hard Anti-passback, Blacklist, Expired, Disabled user, Invalid access group, Forced lock schedule, 1:N duress authentication succeeded, 1:N authentication failed, 1:N duress authentication succeeded, 1:1 authentication failed, and Fake Fingerprint Detected.

3. Now the checked event will appear red on the **Real-time log** when the event occurs.

The screenshot shows the 'Real-time Log' interface with the following data:

Date	Door	Device ID	Device	User	Zone	Event	View
2016/08/02 11:46:14		S41531093	BioStation A2 ...			1:N authentication failed (Fingerprint)	
2016/08/02 11:46:33		S41531093	BioStation A2 ...			1:N authentication failed (Fingerprint)	

===== Configuring the Popup Message ===== 1. Click **Settings > ALERT** to enter the **Alert** menu.  
2. Click on the document icon.

The screenshot shows the 'Alert Message' configuration dialog with the following fields:

- Name:** This is a sample message
- Message:** this is a description
- Sound Name:** None
- Play Options:** Once

3. Enter your message and click **Apply** to save the settings.

The screenshot shows the 'Alert Message' configuration dialog with the following fields (after applying changes):

- Name:** This is a sample message
- Message:** this is a description
- Sound Name:** None
- Play Options:** Once

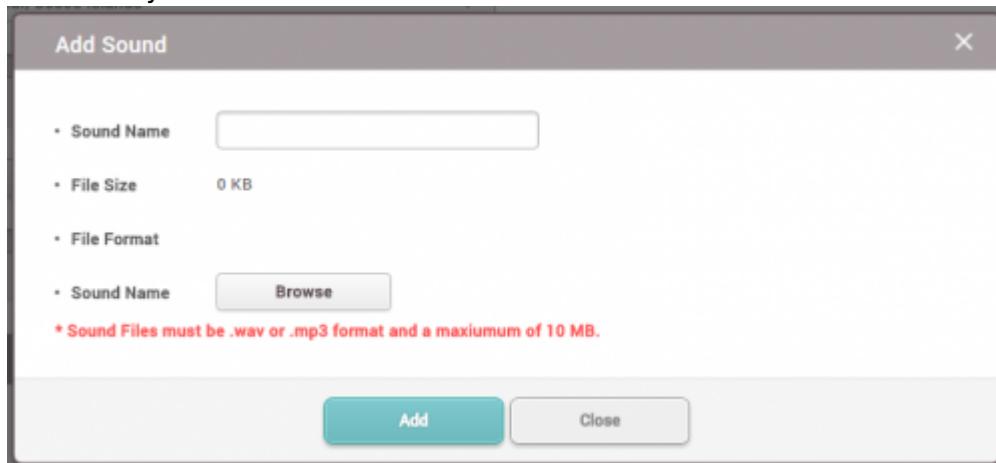
At the bottom, there are 'Apply' and 'Cancel' buttons.

===== Configuring the Sound Alert ===== 1. Click **Settings > PREFERENCE**.  
2. Click **+ Add** button in the **Sound** tab.

The screenshot shows the 'Sound' tab in the 'Preference' menu with the following details:

- Alert:** File Name: Not found
- Add:** + Add button

### 3. Browse your PC and add a sound file.



4. Click **Add** and then click **Apply**.

5. Click **Settings > ALERT**.

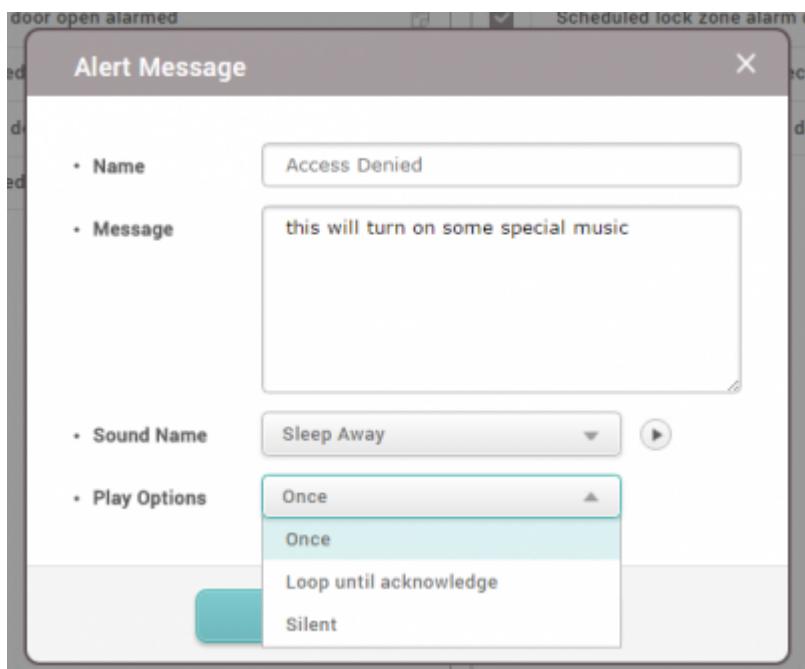
6. Click on the document icon of a desired event.

7. On the Sound Name drop box select the sound you uploaded on the preference menu.

8. Select your play option.

**Once** will run the sound file once

**loop until acknowledge** will run the sound until you click acknowledge on the popup menu that appears when the event occurs.



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