

# Table of Contents

How to use Alphanumeric IDs .....	1
Concept and Precautions .....	1
Configuring the server .....	1

# How to use Alphanumeric IDs

## Concept and Precautions

In BioStar version 2.4 and above you can use alphanumeric user IDs.

This means you can have a user ID with alphabets and special characters of hyphen (-) and underline (\_).

The length of the user ID can be up to 32 characters long.



The screenshot shows a user configuration form. On the left is a placeholder for a user photo with a '+ Add Photo' button. The form fields are:

- Name: Alphanumeric ID
- ID: This\_is\_an\_User-ID123 (highlighted with an orange border)
- Group: All Users (dropdown menu)
- Period: 2001/01/01 00:00 ~ 2030/ (date and time range)
- Operator Level: None (dropdown menu)

[Alphanumeric ID input screen]

There are several precautions you should be aware of.

1. You cannot use BioLite Net, BioEntry Plus, BioEntry W.
2. All users saved in Xpass and Xpass S2 will be deleted and all settings except for the network settings will be set to default.
3. When you switch back from alphanumeric format to number IDs, you have to delete all users in the server before proceeding because they are not compatible.

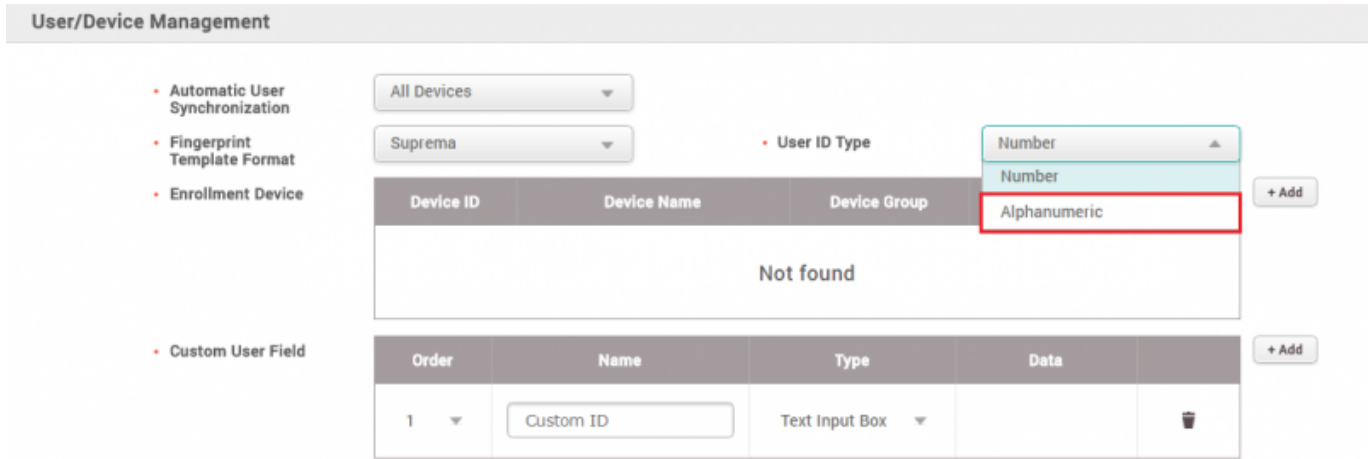
## Configuring the server

You must update the firmware of the devices before proceeding. Below are the compatible devices and firmware list which is also shown in the administrator's manual.

- CoreStation FW 1.0.0 or later
- FaceStation 2 FW 1.0.0 or later
- FaceLite FW 1.0.0 or later
- BioEntry W2 FW 1.1.0 or later
- BioStation L2 FW 1.2.0 or later
- BioStation A2 FW 1.3.0 or later
- BioStation 2 FW 1.4.0 or later
- BioLite N2 FW 1.0.0 or later
- BioEntry P2 FW 1.0.0 or later
- BioEntry R2 FW 1.0.0 or later
- XPass 2 FW 1.0.0 or later
- XPass D2 FW 1.0.0 or later

- Xpass FW 2.4.0 or later
- Xpass S2 FW 2.4.0 or later

1. Log in to BioStar 2.
2. Go to **Setting > Server** menu.
3. On the **User/Device Management** tab change the **User ID Type** to **Alphanumeric**.



4. Read the popup warning message carefully and click **Continue**.
5. Click **Apply**.

Now you can create alphanumeric users in the **USER** tab.

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