

Table of Contents

- Supports Visual Face Migration 1
- How to Use Visual Face Migration 1
- 1) Go to [BioStar 2 > User] 1
- 2) Click a on the right top and then select the [Visual Face Migration]. 1
- 3) Click [Continue] after reading the warning pop-up message, Visual Face Migration process goes on. 2
- 4) When the Visual Face Migration is complete, a result pop-up appears. You can check the total number of Visual Faces enrolled in BioStar 2, the number of migration succeeded visual faces, and the migration failed visual faces. 2
- 5) If a migration error case occurs, the list of users who have failed migration will be provided as a CSV file. You can delete the Visual Faces that have failed migration at once by clicking [Delete]. 3

Supports Visual Face Migration

- Affected Version: BioStar 2.9.0 or above

In order to improve the usability of customers, the criteria of the algorithm for extracting Visual Face templates from photos have been updated while improving the Visual Face performance. Accordingly, even with Visual Face credentials that had no problems with registration and used in BioStar 2 v2.8.6 - v2.8.17 and FaceStation F2 v1.x.x, the latest BioStar 2, v2.9.0 and above, and FaceStation F2 v2.x.x, BioStation 3 may not be available.

In Suprema, Visual Face Migration in BioStar 2.9.0 notifies which user's photo needs to be replaced so that customers who have been using Visual Face since FaceStation F2 v1.x.x do not experience inconvenience even after upgrading or adding new devices.

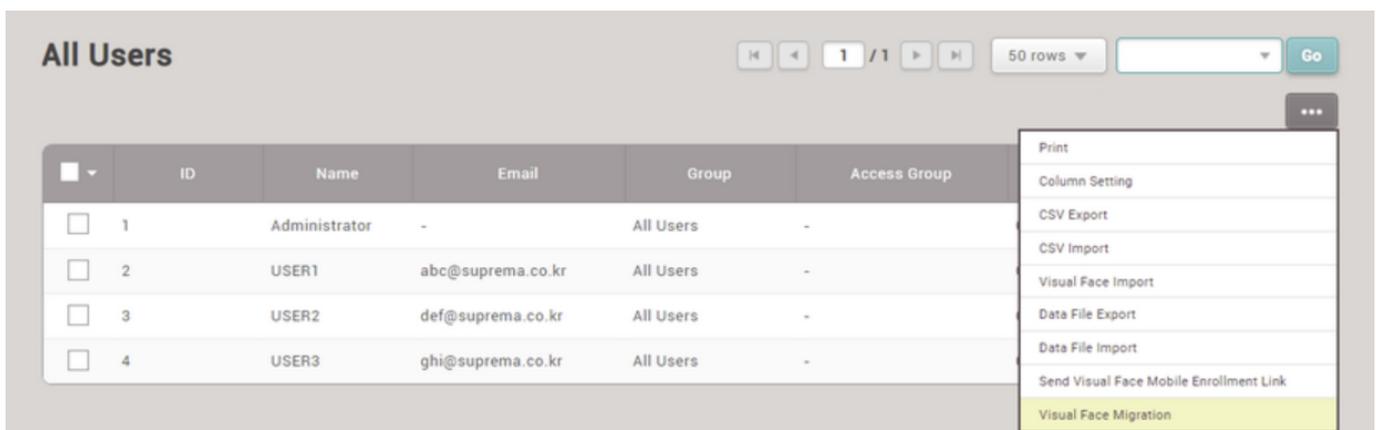
To understand Visual Face extraction improvements, please refer to the article below: [Improved Image Extraction for Visual Face Credentials](#)

- The user must manually run this function.
- Upgrading BioStar 2 to v2.9.0 or higher version does NOT automatically check the compatibility of Visual Face.

How to Use Visual Face Migration

1) Go to [BioStar 2 > User]

2) Click a on the right top and then select the [Visual Face Migration].

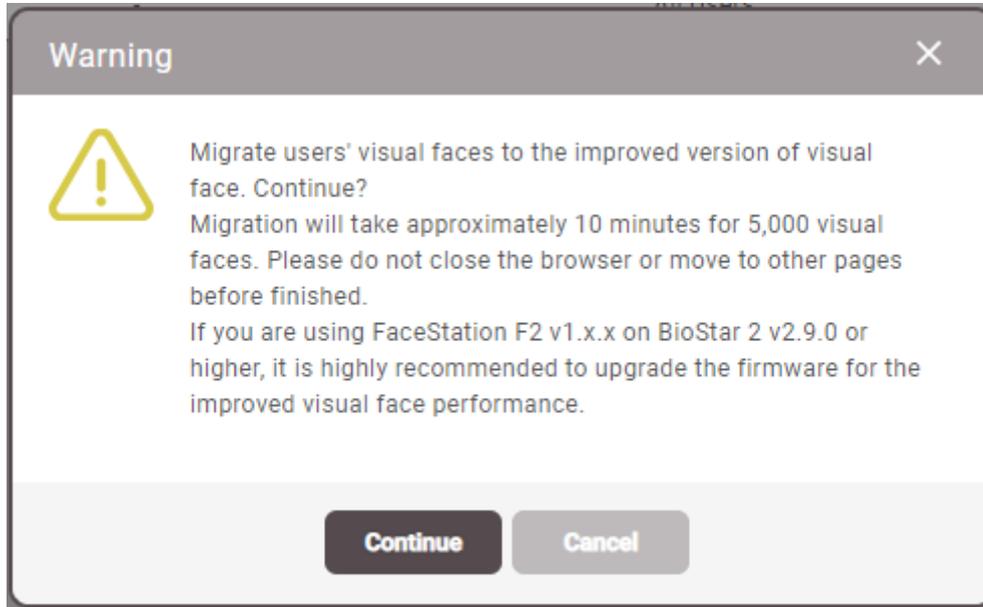


The screenshot shows the 'All Users' management interface. At the top, there are navigation buttons, a page indicator '1 / 1', a '50 rows' dropdown, and a search box with a 'Go' button. Below this is a table with columns for ID, Name, Email, Group, and Access Group. The table contains four rows of user data. To the right of the table, a dropdown menu is open, listing various actions such as 'Print', 'Column Setting', 'CSV Export', 'CSV Import', 'Visual Face Import', 'Data File Export', 'Data File Import', 'Send Visual Face Mobile Enrollment Link', and 'Visual Face Migration', which is highlighted in yellow.

ID	Name	Email	Group	Access Group
1	Administrator	-	All Users	-
2	USER1	abc@suprema.co.kr	All Users	-
3	USER2	def@suprema.co.kr	All Users	-
4	USER3	ghi@suprema.co.kr	All Users	-

3) Click [Continue] after reading the warning pop-up message, Visual Face Migration process goes on.

- Please notice that the migration process will take some time, and depending on the number of your Visual Face credentials, the consumed time will vary.



4) When the Visual Face Migration is complete, a result pop-up appears. You can check the total number of Visual Faces enrolled in BioStar 2, the number of migration succeeded visual faces, and the migration failed visual faces.

Visual Face Migration ✕

100%

• Migration Result

Detail	
Total Visual Faces(Users)	2(2)
Success(Users)	2(2)
Failure(Users)	0(0)

Close

5) If a migration error case occurs, the list of users who have failed migration will be provided as a CSV file. You can delete the Visual Faces that have failed migration at once by clicking [Delete].

From:
<https://kb.supremainc.com/knowledge/> -

Permanent link:
https://kb.supremainc.com/knowledge/doku.php?id=en:supports_visual_face_migration

Last update: **2022/10/18 09:45**