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System Configuration, BioStar 2, Custom Level, custom admin, custom operator

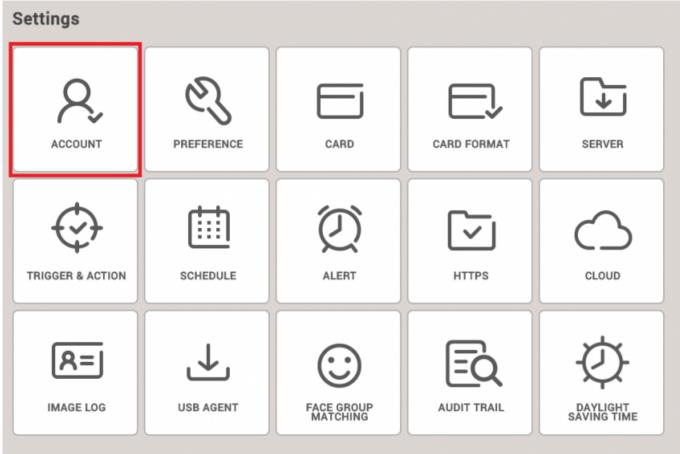
How to Configure a Custom Level

The custom level feature allows you to give specified privileges to administrators in specific menus.

BioStar version 2.6 and above

From BioStar 2.6.3, the Admin Item Setting is changed so that a custom level can be assigned for a specific User Group, Device Group, Door Group, and Access Group. Also Monitoring menu is now allowing the administrator to assign "Read" rights.

1. Go to the **Settings** > **ACCOUNT**.



2. Create new Custom Level. At this point, you can configure the item settings and menu settings.

🕲 Settings 🖧 Port	() About () He	P						
+ Add Custom	Level							
A Name								
Description								
Admin Item Settings		User Group	Device Group		Door Group			Looess Group
	All Users	¥	All Devices	¥	All Doors	¥	All access groups	
Admin Menu Settings		Menu Ite	me		Add Button		68k	Read
	1	Dashboa	ard		N/A			
	2	User			Disabled			
	3	Device	5		Disabled			
	4	Door			Disabled			
	5	Access Co	ntrol		Disabled			
	6	Monitori	ing		Disabled			
	7	Time & Atten	rdance		Disabled			
		Setting			N/A			

You can also see now that the Monitoring Admin Menu Setting allows "Read" assignment.

Admin Item Settings includes User Group, Device Group, Door Group, and Access Group(including Elevator Group).

Each item can be configured for each group or for all groups.

Admin Menu Settings consists of Dashboard, User, Device, Door, Elevator, Zone, Access Control, Monitoring, Time and Attendance, Setting, and Video categories.

For each menu you can set "Edit" and "Read" privileges.

When checking "Edit" it will automatically check "Read."

Depending on such privilege settings, "Add Button" column value will be changed (N/A, Disabled, or Enabled)

- The expansion of Admin Item Settings to universal setting of the Custom Level will influence the Admin Menu Settings.
- The Account button can now be visible to all users that have administrator privilege as opposed to the previous versions in which only the default administrator(with User ID: 1) had privilege to access this feature.
- Up to BioStar 2.6.2, custom level administrators could not receive alerts but they can now receive alerts in BioStar 2.6.3 and above.

To see an example of this change please refer to How to Configure a Custom Level(Example for 2.6.3)

Up to BioStar 2.6.2, Admin Item Settings were only limited to Monitoring section as in the screenshot below.

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Name	14F operator									
Description	14F monitoring									
Admin Menu Settings	s Menu Items		Custom Items	Add Button	Edit	Read				
	1	Dashboard		N/A						
	2	User	All Users (2)	Disabled						
	3	Device	All Devices (2)	Disabled						
	4	Door	All Doors (2)	Disabled						
	5	Elevator	All Elevators 👻	Disabled						
	6	Zone	All zones (7) *	Disabled						
	7	Access Control	All access groups	Disabled						
	8	Monitoring	User Group 1 • Device Group A • • Door Status Door Group A x • Floor Status All Elevators x • Zone Status All zenes (7) x	N/A		V				
	9	Time & Attendance		Disabled						
	10	Setting		N/A						
Add User		Narr	bba+							

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BioStar version 2.4 and above

In BioStar version 2.4, the custom level was further expanded to allow custom levels that controls specific users, devices, doors, and access groups.

• Name						
Description						
Admin Menu Settings		Menu Items	Custom Items	Add Button	Edit	Read
	1	Dashboard		N/A		
	2	User	All Users v All Devices v	Disabled		
	3	Device	All Devices 👻	Disabled		
	4	Door	All Doors 👻	Disabled		
	5	Access Control	All access groups 👻	Disabled		
	6	Monitoring		N/A		
	7	Time & Attendance		Disabled		
	8	Setting		N/A		

However, be aware that the custom items only apply to its specific menu.

This means that even if you apply a specific user in the **User** menu item and specific devices in the **Device** menu item, the custom operator will see *all* logs of devices and users in the **Monitoring** menu because the settings do not apply other menus.

- https://kb.supremainc.com/knowledge./

Known Issue

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You can only add new custom levels with the default administrator (ID 1) account in BioStar 2.4. Refer to the following link: Freshdesk Known Issue Forum

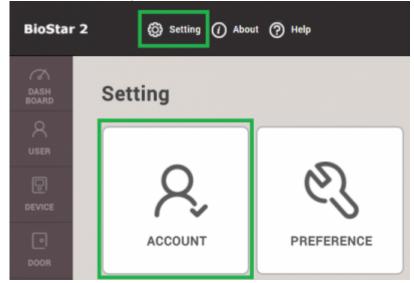
Refer to the following link. Treshdesk known issue for

BioStar version 2.3

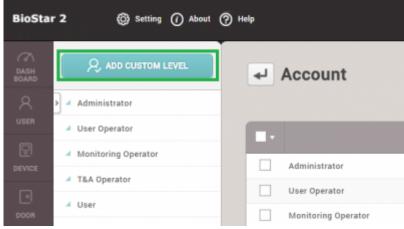
In BioStar 2.3, the feature to create custom administrators was introduced. You can add a custom administrator at **Settings** > **ACCOUNT**.

Below is a sample scenario where we will create a custom administrator that can only edit users and the T&A menu.

1. Click on Setting > ACCOUNT.



2. Click ADD CUSTOM LEVEL.



- 3. Type in a name for the custom level.
- 4. Click on Edit for User and Time & Attendance for the operating level.
- 5. Select a user to use this custom level by clicking on + Add.

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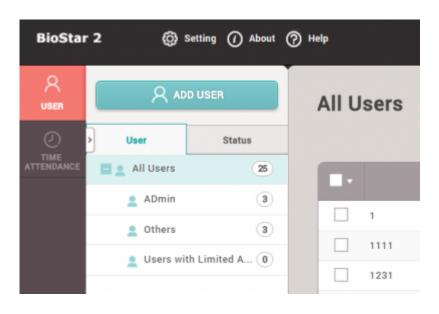
4	Add Custon	n Level		
	Name	TA AND USER ADMINISTRATOR		
	Operating Level		Name	+ Add
	User Device	Edit Read None	143221(Ethan Lee)	
	Door Access Control	Edit Read None		
	Monitoring	Edit Read None		
	Dashboard Zone	Edit None Edit Read None		
	Time & Attendance	Edit Read None		

6. Now if you check the user in the **USER** tab, you will see that this user has the custom **Operator Level**. Create a **Login ID** and **Password** for the user. Click **Apply**.

DASH BOARD	✓ Ethan Lee							
R USER	Information							
		Name	Ethan Lee					
DOOR	8	- ID - Group	143221 All Users	Ŧ				
© zone	+ Add Photo	Period Operator Level	2001/01/01 00:00 ~ 2030/12/31 23:59 III	Ŧ				
+ ACCESS CONTROL		• Login ID	ethanlee					
~~		 Password 						

7. Log out and log in as your new custom admin user.

8. You will see that this user only has full access and privilege for the **USER** and **TIME & ATTENDANCE** menu.



Before versions before 2.3

Before the release of BioStar 2.3, there were only 4 operator levels for users. There functions were limited to their roles as shown below:

- 1. Administrator : full privileges over all operations
- 2. User Operator : only full privileges to edit users
- 3. Monitoring Operator : only full privileges over the monitoring page
- 4. Mobile User : only privilege to read all menus.

BioStar 2	🔞 Setting 🕧 Abou	it (?) Help	
DASH BOARD Ad	ministrator	 ✓ Account 	
USER MC	er Operator onitoring Operator	• Name	Monitoring Operator
	bile User	Operating Level • User	Edit Reed
DOOR		Device Access Control	Edit Read Edit Read
ZONE		Monitoring Dashboard	Edit Read Handle Alarm Edit Read
		* Zone	Edit Read

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