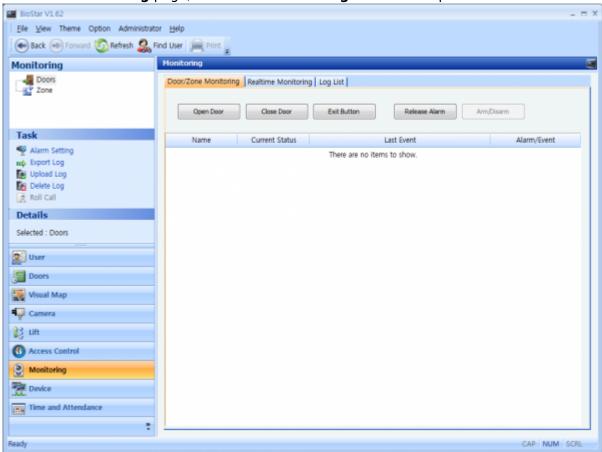
## **Table of Contents**

BioStar 1, email, notification

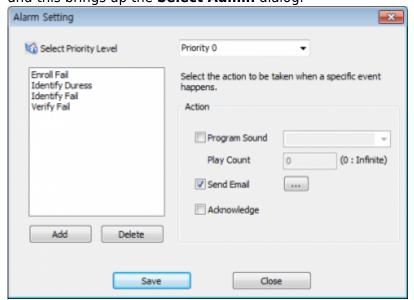
## How to configure the email notification settings

You can send email notifications to users when an alarm goes off. You can specify a user's email address information on BioStar.

1. On the **Monitoring** page, choose **Alarm Setting** on the **Task** pane.

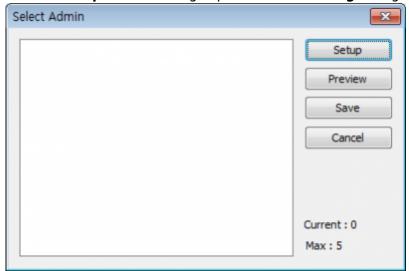


2. The **Alarm Setting** dialog will show up. Click **browse(...)** at the left of the **Send Email** checkbox and this brings up the **Select Admin** dialog.

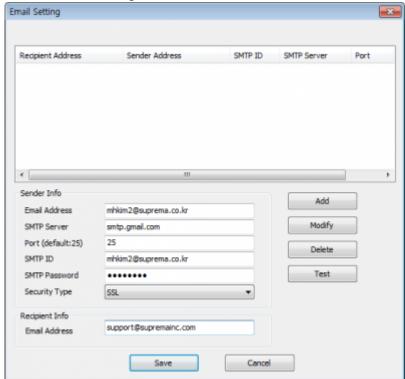


<sup>-</sup> https://kb.supremainc.com/knowledge/

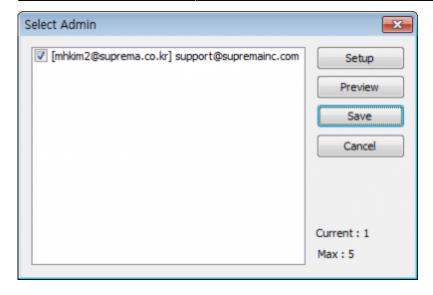
3. Click **Setup** and this brings up the **Email Setting** dialog.



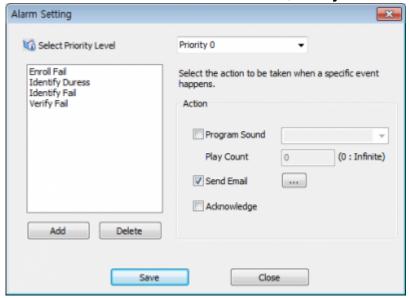
4. Fill out the dialog and click Add.



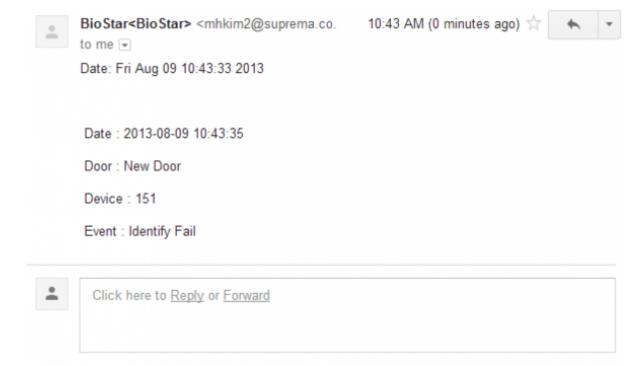
- 5. Click **Test** to see if the configuration is correct.
- 6. Click **Save**. Then this brings up the **Email Setting** dialog.
- 7. Check the checkbox at the left of the email address and click **Save**. Then this will bring up the Alarm Setting dialog.



8. Click **Save** and the email notification setup procedure is completed and the user will receive an email when the device detects **Enroll Fail**, **Verify Fail** and **Identify Duress** events.



9. This is a sample email when the device detects an **Identity Fail** event.



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