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System Configuration, BioStar 2, Custom Level, custom admin, custom operator

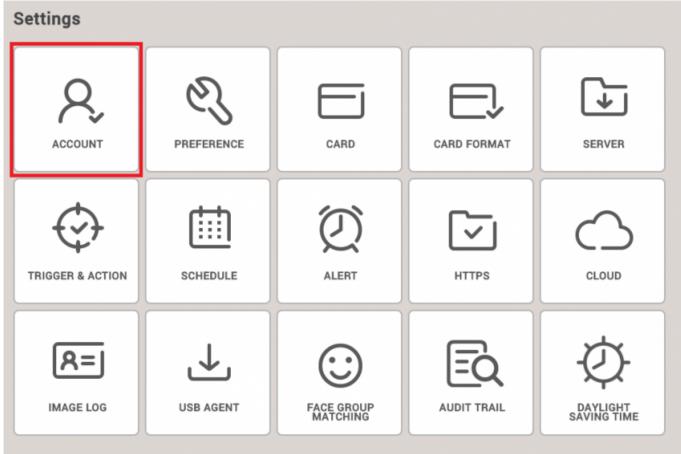
# How to Configure a Custom Level

The custom level feature allows you to give specified privileges to administrators in specific menus.

### **BioStar version 2.6 and above**

From BioStar 2.6.3, the Admin Item Setting is changed so that a custom level can be assigned for a specific User Group, Device Group, Door Group, and Access Group. Also Monitoring menu is now allowing the administrator to assign "Read" rights.

#### 1. Go to the **Settings** > **ACCOUNT**.



2. Create new Custom Level. At this point, you can configure the item settings and menu settings.

dd Custom I Iame [ Itescription ] Idmin Item Settings ]	Level All Users	User Group	Device Group		Dayr Group		Access Group
lescription	All Users		Device Group		Deer Great		
dmin Item Settings	All Users		Device Group	,	Door Group		Aurora Coura
	All Users		Device Group	•	Door Group		terrer Course
ulmin Manu Sattinos	All Users	Ŧ					Access uroup
dmin Manu Sattinos			All Devices	Ŧ	All Doors	v All a	ccess groups
		Menu Item	•		Add Button	Edit	Read
	1	Dashboard			N/A		
	2	User			Disabled		
	3	Device			Disabled		
	4	Door			Disabled		
	5	Access Contr	rol		Disabled		
	6	Monitoring	1		Disabled		
	7	Time & Attende	ance		Disabled		
		Setting			N/A		
	5d User	2 3 4 5 6 7 8	2     User       3     Device       4     Door       5     Access Cont       6     Monitoring       7     Time & Attend       8     Setting	2     User       3     Device       4     Door       5     Access Control       6     Monitoring       7     Time & Attendance       8     Setting	2     User       3     Device       4     Door       5     Access Control       6     Monitoring       7     Time & Attendance       8     Setting	2     User     Disabled       3     Device     Disabled       4     Door     Disabled       5     Access Control     Disabled       6     Monitoring     Disabled       7     Time & Attendance     Disabled       8     Setting     N/A	2     User     Disabled       3     Device     Disabled       4     Door     Disabled       5     Access Control     Disabled       6     Mostering     Disabled       7     Time & Attendance     Disabled       6     Setting     NA

You can also see now that the Monitoring Admin Menu Setting allows "Read" assignment.

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**Admin Item Settings** includes User Group, Device Group, Door Group, and Access Group(including Elevator Group).

Each item can be configured for each group or for all groups.

**Admin Menu Settings** consists of Dashboard, User, Device, Door, Elevator, Zone, Access Control, Monitoring, Time and Attendance, Setting, and Video categories.

For each menu you can set "Edit" and "Read" privileges.

When checking "Edit" it will automatically check "Read."

Depending on such privilege settings, "Add Button" column value will be changed (N/A, Disabled, or Enabled)

- The expansion of Admin Item Settings to universal setting of the Custom Level will influence the Admin Menu Settings.
- The Account button can now be visible to all users that have administrator privilege(Admin with User ID: 1)as opposed to the previous versions in which only the main administrator had privilege to access this feature.
- If you are upgrading from previous versions to BioStar 2.6.3, you need to perform migration on the Custom Level
- The Administrator will receive alert regarding Custom Level activities

To see an example of this change please refer to How to Configure a Custom Level(Example for 2.6.3)

Up to BioStar 2.6.2, Admin Item Settings were only limited to Monitoring section as in the screenshot below.

14F operator								
14F monitoring								
98 Menu Items Custon Items			Add Button	Edit	Read			
1	Dashboard		N/A					
2	User	All Users (2)  w All Devices (2)  w	Disabled					
3	Device	All Devices (2) v	Disabled					
4	Door	All Doors (2) v	Disabled					
5	Elevator	All Elevators v	Disabled					
6	Zone	All zones (7) v	Disabled					
7 Access Control All access groups *		Disabled						
8	Monitoring	User Group 1         w         Device Group A         w           • Door Status         Door Group A         x           • Floor Status         All Elevators         x           • Zone Status         All zenes (7)         x	N/A		M			
9	Time & Attendance		Disabled					
10	Setting		N/A					
	14F monitaring 1 2 3 4 5 6 7 7 8 9	Mere Memory       Mere Memory       1     Deshboard       2     User       3     Device       4     Door       5     Elevator       6     Zone       7     Access Control       8     Manitoring       9     Time & Attendance	L4F monitoring         Custom Rems           1         Deshboard         Custom Rems           2         User         All Users (2) ··· (All Devices (2) ··· )           3         Device         All Users (2) ··· (All Devices (2) ··· )           4         Door         All Devices (2) ··· (2) ··· (2)           5         Elevator         All Elevators ··· (2)           6         Zone         All zones (7) ··· (2)           7         Access Control         All access groups ··· (2)           8         Monitoring         User Group 1 ··· (Device Group A ··· (2))           9         Time & Attendance         June 4.tendance	Lef monitoring         Marca Mans         Caston Mans         Add Button           1         Dashboard         N/A           2         User         All Users (2) • All Devices (2) • Disabled         Disabled           3         Device         All Users (2) • All Devices (2) • Disabled         Disabled           4         Door         All Devices (2) • Disabled         Disabled           6         Elevator         All Elevators         Disabled           7         Access Control         All Zones (7) • Device Group A • Improved Flevators         Disabled           8         Monitoring         Disabled         Improved Flevators         N/A           8         Monitoring         Disabled         Improved Flevators         Improved Flevators           9         Time & Attendance         Elevators         Disabled         Improved Flevators         Improved Flevators	14 monitoring     Maxe Maria     Caston Maria     Add Mation     Edit       1     Dearboard     IVA     IVA     IVA       2     User     All Users (2 · · · · All Devices (2) · · · · · Disabled     Imabled     Imabled       3     Device     All Devices (2) · · · · · · · · · · · · · · · · · · ·			

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### **BioStar version 2.4 and above**

In BioStar version 2.4, the custom level was further expanded to allow custom levels that controls specific users, devices, doors, and access groups.

• Name						
Description						
Admin Menu Settings		Menu Items	Custom Items	Add Button	Edit	Read
	1	Dashboard		N/A		
	2	User	All Users v All Devices v	Disabled		
	3	Device	All Devices 👻	Disabled		
	4	Door	All Doors 👻	Disabled		
	5	Access Control	All access groups 👻	Disabled		
	6	Monitoring		N/A		
	7	Time & Attendance		Disabled		
	8	Setting		N/A		

However, be aware that the custom items only apply to its specific menu.

This means that even if you apply a specific user in the **User** menu item and specific devices in the **Device** menu item, the custom operator will see *all* logs of devices and users in the **Monitoring** menu because the settings do not apply other menus.

- http://kb.supremainc.com/knowledge/

#### **Known Issue**

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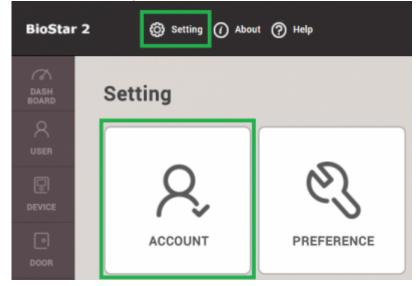
You can only add new custom levels with the default administrator (ID 1) account in BioStar 2.4. Refer to the following link: Freshdesk Known Issue Forum

BioStar version 2.3

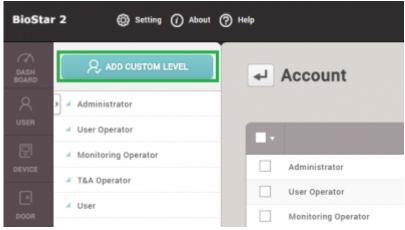
In BioStar 2.3, the feature to create custom administrators was introduced. You can add a custom administrator at **Settings** > **ACCOUNT**.

Below is a sample scenario where we will create a custom administrator that can only edit users and the T&A menu.

#### 1. Click on Setting > ACCOUNT.



#### 2. Click ADD CUSTOM LEVEL.



- 3. Type in a name for the custom level.
- 4. Click on Edit for User and Time & Attendance for the operating level.
- 5. Select a user to use this custom level by clicking on + Add.

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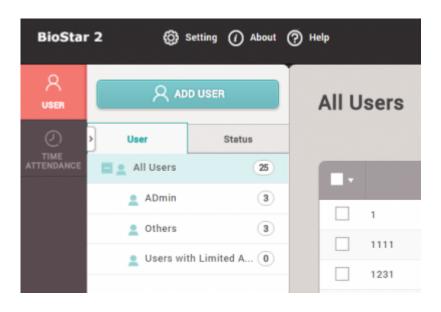
٤	Add Custon	n Level		
	Name	TA AND USER ADMINISTRATOR		
	Operating Level		Name	+ Add
	• User	Edit Read None	142221(Ethan Lee)	
	Device	Edit Read None		
	• Door	Edit Read None		
	Access Control     Monitoring	Edit Read None		
	Dashboard	Edit Read None		
	• Zone	Edit Read None		
	Time & Attendance	Edit Read None		

6. Now if you check the user in the **USER** tab, you will see that this user has the custom **Operator Level**. Create a **Login ID** and **Password** for the user. Click **Apply**.

DASH BOARD	✓ Ethan Lee							
R USER	Information							
DEVICE		Name	Ethan Lee					
DOOR	8	ID     Group	143221 All Users	Ŧ				
© zone	+ Add Photo	Period     Operator Level	2001/01/01 00:00 ~ 2030/12/31 23:59 🛍	Ŧ				
ACCESS CONTROL		Login ID	ethanlee					
R		<ul> <li>Password</li> </ul>						

7. Log out and log in as your new custom admin user.

8. You will see that this user only has full access and privilege for the **USER** and **TIME & ATTENDANCE** menu.



## **Before versions before 2.3**

Before the release of BioStar 2.3, there were only 4 operator levels for users. There functions were limited to their roles as shown below:

- 1. Administrator : full privileges over all operations
- 2. User Operator : only full privileges to edit users
- 3. Monitoring Operator : only full privileges over the monitoring page
- 4. Mobile User : only privilege to read all menus.

BioStar 2	🔞 Setting 🕧 About	(2) Help	
DASH BOARD Adm	ninistrator	<ul> <li>✓ Account</li> </ul>	
	r Operator itoring Operator	• Name	Monitoring Operator
	ile User	Operating Level • User	Edit Read
DOOR		Device     Access Control	Edit Read Edit Read
		Monitoring     Dashboard	Edit Read Handle Alarm Edit Read
		* Zone	Edit Read

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