

Table of Contents

How to Configure Alerts

1

[System Configuration](#), [BioStar 2](#), [Alert](#), [custom alert](#), [alert sound](#)

How to Configure Alerts

The alert feature is used to notify the BioStar administrator when specific device/door/zone/authentication event occurs.

The Alert history can be accessed through BioStar 2 → Monitoring → Alert History

Or by clicking on the alert count located on the bottom right corner of the BioStar web client.

Date	Device	User	Alarm	Ack. By	Status
2016/08/02 11:46:14	BioStation A2 541531090 (192...		1:N authentication failed (Fingerprint)	Administrator (High...	2016/08/02 11:46
2016/08/02 11:46:33	BioStation A2 541531090 (192...		1:N authentication failed (Fingerprint)	Administrator (High...	2016/08/02 11:46
2016/08/01 15:28:14	BioStation A2 541531090 (192...	898974592(-)	1:1 authentication failed (Card)	Administrator (High...	2016/08/01 15:30
2016/08/01 12:40:28	BioStation A2 541531090 (192...	460846592(-)	1:1 authentication failed (Card)	Administrator (High...	2016/08/01 12:49
2016/08/01 10:42:41	BioStation A2 541531090 (192...	89899840(-)	1:1 authentication failed (Card)	Administrator (High...	2016/08/01 11:17
2016/08/01 09:35:42	BioStation A2 541531090 (192...		Device restarted	Administrator (High...	2016/08/01 09:39
2016/08/01 09:30:18	BioStation A2 541531090 (192...		1:N authentication failed (Fingerprint)	Administrator (High...	2016/08/01 09:30
2016/08/01 09:29:48	BioStation A2 541531090 (192...		1:N authentication failed (Fingerprint)	Administrator (High...	2016/08/01 09:29
2016/07/29 16:40:17	BioStation 2 548832553 (192.1...		1:N authentication failed (Fingerprint)	Administrator (High...	2016/07/29 16:40
2016/07/29 16:40:07	BioStation 2 548832553 (192.1...		1:N authentication failed (Fingerprint)	Administrator (High...	2016/07/29 16:40
2016/07/29 16:39:59	BioStation 2 548832553 (192.1...		1:N authentication failed (Fingerprint)	Administrator (High...	2016/07/29 16:40
2016/07/29 16:39:41	BioStation 2 548832553 (192.1...		1:N authentication failed (Fingerprint)	Administrator (High...	2016/07/29 16:39
2016/07/29 15:48:48	BioStation 2 548832553 (192.1...	129864318(-)	1:1 authentication failed (Card)	Administrator (High...	2016/07/29 15:48
2016/07/29 15:22:51	BioStation 10200 (192.168.16...	187349648(-)	1:1 authentication failed (Card)	Administrator (High...	2016/07/29 15:22
2016/07/29 15:04:52	BioStation A2 541531090 (192...		Device restarted	Administrator (High...	2016/07/29 15:04
2016/07/29 15:00:03	BioStation 2 548832553 (192.1...	133967933(-)	1:1 authentication failed (Card)	Administrator (High...	2016/07/29 15:00
2016/07/29 14:05:14	BioStation 2 548832553 (192.1...	125654318(-)	1:1 authentication failed (Card)	Administrator (High...	2016/07/29 14:05
2016/07/29 14:05:05	BioStation 2 548832553 (192.168...	187349648(-)	1:1 authentication failed (Card)	Administrator (High...	2016/07/29 14:05

BioStar 2 alert messages get displayed for administrative level users in three ways.

1. BioStar 2 → Monitoring → Real-time Log

The specified event will be colored red on the real-time log.

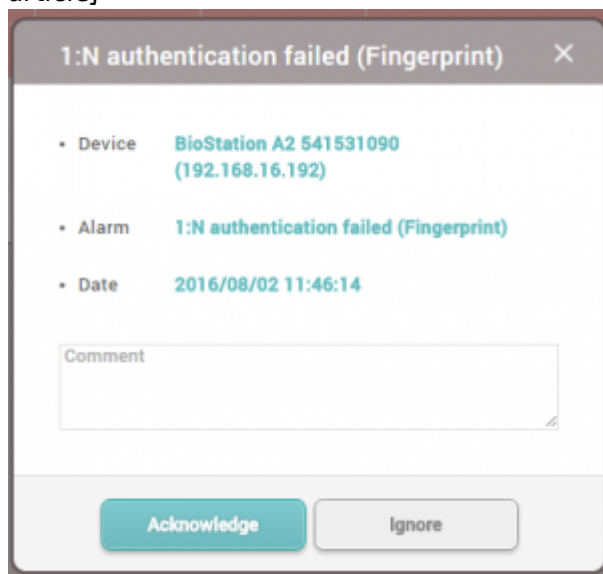
Note: The color of the alert message cannot be customized)

Date	Door	Device ID	Device	User	Zone	Event	View
2016/08/02 11:44:33		541531090	BioStation A2 ...			1:N authentication failed (Fingerprint)	

2. A popup message on the screen of BioStar 2

An alert popup message appears, and then the administrator can either click acknowledge or ignore.

[Alert Message can be customized :follow [“Configuring the Popup Message”](#) at the bottom of this article]

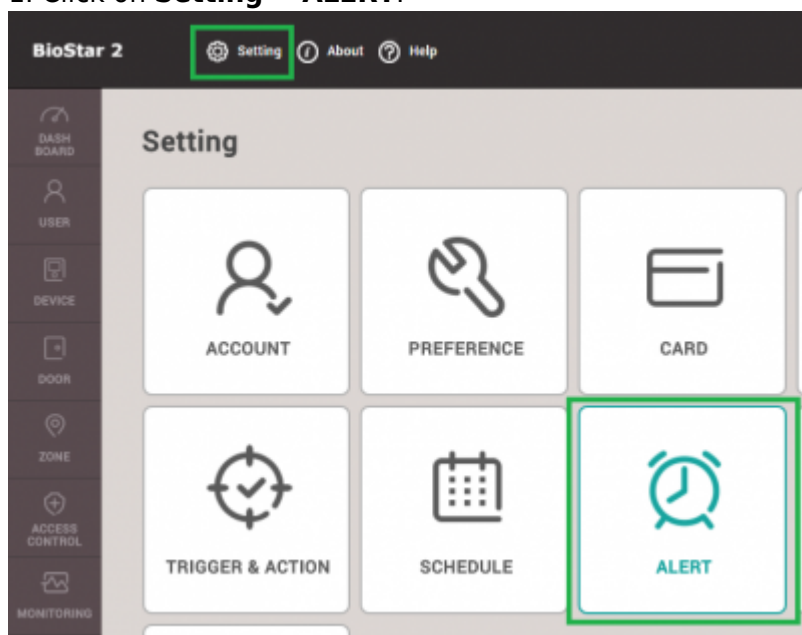


3. An alert sound Particular alert sound will be played at the occurrence of the event.

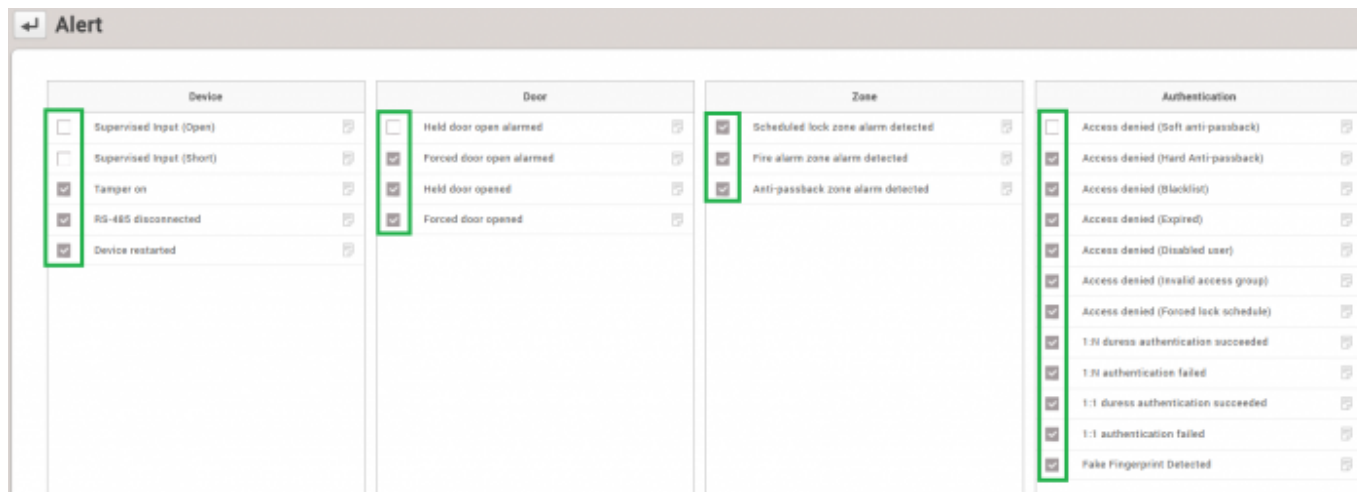
The sound feature is only available BioStar 2 version 2.3 or above

==== Configuring the Real-time Log Event Message ====

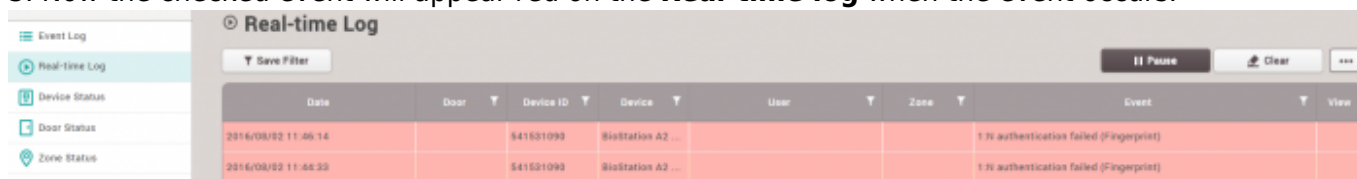
1. Click on **Setting** → **ALERT**.



2. Click on the checkbox for the events you want alerts for and click **Apply**.

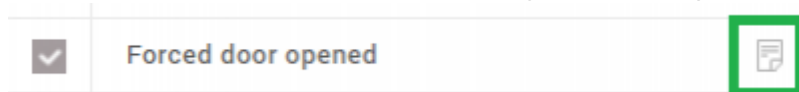


3. Now the checked event will appear red on the **Real-time log** when the event occurs.



==== Configuring the Popup Message =====

1. Click **Settings** → **ALERT** to access the **Alert** menu.
2. Click on the document icon on the right side of a particular alert message you want to customize



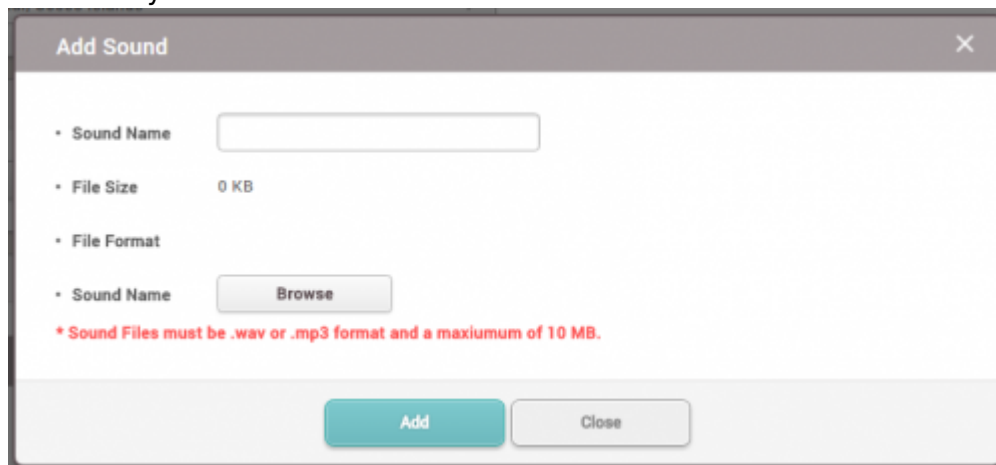
3. Enter your message and click **Apply** to save the settings.

==== Configuring the Sound Alert =====

1. Click **Settings** → **PREFERENCE**.
2. Click **+ Add** button in the **Sound** tab.



3. Browse your PC and add a sound file.



4. Click **Add** and then click **Apply**.

5. Click **Settings** → **ALERT**.

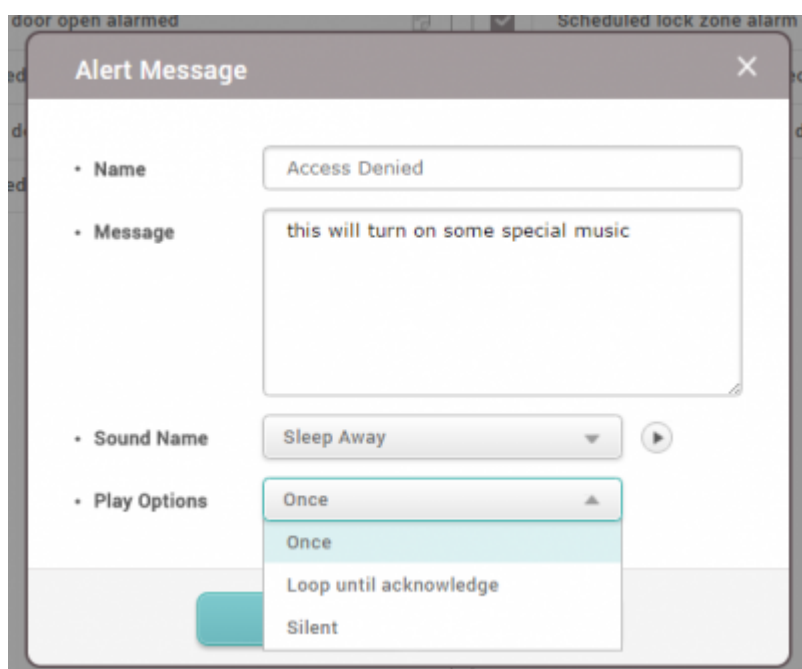
6. Click on the document icon of a desired event.

7. On the Sound Name drop box select the sound you uploaded on the preference menu.

8. Select your play option.

Play Options **Once** will run the sound file once

Play Options **Loop until acknowledge** will run the sound until user clicks acknowledge on the popup menu that appears when the event occurs.



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