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Improved 'Alert List' and 'Alarm Monitor' features

BioStar2 indicates an alert to monitor an alarm that is pre-configured [Settings]→ [Alert].
[How to Configure Alerts](#)
[Alert Configuration of BioStar2]

← Alert

Device	
<input type="checkbox"/>	Device Disconnection Detected
<input type="checkbox"/>	Device restarted
<input checked="" type="checkbox"/>	RS-485 disconnected
<input checked="" type="checkbox"/>	Tamper on
<input type="checkbox"/>	Supervised Input (Short)
<input type="checkbox"/>	Supervised Input (Open)
<input checked="" type="checkbox"/>	AC Power Failure

Door	
<input checked="" type="checkbox"/>	Forced door opened
<input checked="" type="checkbox"/>	Held door opened
<input type="checkbox"/>	Forced door open alarmed
<input type="checkbox"/>	Held door open alarmed

Elevator	
<input checked="" type="checkbox"/>	Enable all floor relays

Zone	
<input checked="" type="checkbox"/>	Anti-passback zone alarm detected
<input checked="" type="checkbox"/>	Fire alarm zone alarm detected
<input checked="" type="checkbox"/>	Scheduled lock zone alarm detected
<input checked="" type="checkbox"/>	Intrusion alarm detected
<input checked="" type="checkbox"/>	Interlock door open denied alarm
<input checked="" type="checkbox"/>	Interlock door open denied alarm (Occup...
<input checked="" type="checkbox"/>	Muster zone alarm detected

Authentication	
<input type="checkbox"/>	1:1 authentication failed
<input checked="" type="checkbox"/>	1:1 duress authentication succeeded
<input type="checkbox"/>	1:N authentication failed
<input checked="" type="checkbox"/>	1:N duress authentication succeeded
<input checked="" type="checkbox"/>	Access denied (Invalid access group)
<input checked="" type="checkbox"/>	Access denied (Disabled user)
<input checked="" type="checkbox"/>	Access denied (Invalid period)
<input checked="" type="checkbox"/>	Access denied (Blacklist)
<input checked="" type="checkbox"/>	Access denied (Hard Anti-passback)
<input checked="" type="checkbox"/>	Access denied (Forced lock schedule)
<input checked="" type="checkbox"/>	Access denied (Soft anti-passback)
<input checked="" type="checkbox"/>	Fake Fingerprint Detected
<input type="checkbox"/>	Access Denied (Anti-tailgating)

age of BioStar2]

1:N authentication failed (Fingerprint) X

• Device

BioStation A2 541531090
(192.168.16.192)

• Alarm

1:N authentication failed (Fingerprint)

• Date

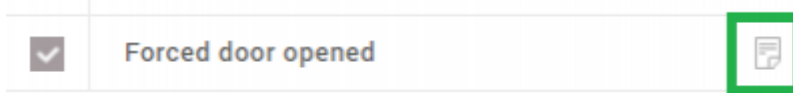
2016/08/02 11:46:14

Comment

Acknowledge

Ignore

- Note: Alert Message Contents can be customized**
[How to customize alert message]
1. Click **Settings** → **ALERT** to access the **Alert** menu.
 2. Click on the document icon on the right side of a particular alert message you want to customize



3. Enter your message and click **Apply** to save the settings.

A screenshot of an 'Alert Message' dialog box. The dialog has a title bar with 'Alert Message' and a close button (X). Inside, there are four fields: 'Name' with the text 'This is a sample message', 'Message' with the text 'this is a description', 'Sound Name' with a dropdown menu showing 'None', and 'Play Options' with a dropdown menu showing 'Once'. At the bottom, there are two buttons: 'Apply' (highlighted in teal) and 'Cancel' (grey).

[Alert Monitor and Alert Icon of BioStar2 version 2.7.10 or lower version]

A screenshot of the 'Alarm Monitor' section in the software. The title 'Alarm Monitor' is highlighted with a red box. Below it is a table with four columns: 'Date', 'Device', 'User', and 'Alarm'. The table contains ten rows of data, all showing 'RS-485 disconnected' as the alarm type. In the bottom right corner of the interface, there is a red square icon with the number '223' inside, also highlighted with a red box.

Date	Device	User	Alarm
2019/10/02 09:39	T		RS-485 disconnected
2019/10/02 08:52	T		RS-485 disconnected
2019/10/02 08:50	T		RS-485 disconnected
2019/10/02 08:34	T		RS-485 disconnected
2019/10/02 08:31	T		RS-485 disconnected
2019/10/02 08:25	T		RS-485 disconnected
2019/10/02 08:22	T		RS-485 disconnected
2019/10/02 08:20	T		RS-485 disconnected
2019/10/02 07:41	T		RS-485 disconnected

From BioStar2 version 2.7.11, Alert list and Alarm Monitor have been improved for better performance of BioStar2 Software.

1. Changed icons and phrases

- The lower version than BioStar2 version 2.7.10 indicated the number of alerts. BioStar2 version 2.7.11 or higher version indicates an icon instead of showing the number of alerts.
- The name of "Alarm Monitor" has been changed to "Missed Alarm".

2. Changed to indicate only the last 15 alarms out of those that have not been checked in the last 6 months

- For better performance, the list of Missed Alarm only shows the recent not confirmed 15 alarms in the last 6 months.

Usage

User 5

Fingerprint 2

Face 0

Card 7

Device 5/1000

Door 3/1000

Zone 0/1000

Access Group 1

Notice

- What's new with Bi...

Missed Alarm

Date	Device	User	Alarm
2019/12/21 19:04	Xpass D2 865788538		Tamper on
2019/12/21 19:04	Xpass D2 865788538		Tamper on
2019/12/21 18:41	Xpass D2 865788538		Tamper on
2019/12/21 18:41	Xpass D2 865788538		Tamper on
2019/12/21 17:01	Xpass D2 865788538		Tamper on

3. Changed to indicate all alerts once a user clicks the alert icon.

Alert List

View History

1 / 2

15 rows

	Date	Device	User	Alarm
<input type="checkbox"/>	2019/12/21 19:04	Xpass D2 865788538		Tamper on
<input type="checkbox"/>	2019/12/21 19:04	Xpass D2 865788538		Tamper on
<input type="checkbox"/>	2019/12/21 18:41	Xpass D2 865788538		Tamper on
<input type="checkbox"/>	2019/12/21 18:41	Xpass D2 865788538		Tamper on
<input type="checkbox"/>	2019/12/21 17:01	Xpass D2 865788538		Tamper on
<input type="checkbox"/>	2019/12/21 17:01	Xpass D2 865788538		Tamper on
<input type="checkbox"/>	2019/12/21 17:01	Xpass D2 865788538		Tamper on
<input type="checkbox"/>	2019/12/21 17:01	Xpass D2 865788538		Tamper on
<input type="checkbox"/>	2019/12/21 17:01	Xpass D2 865788538		Tamper on

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