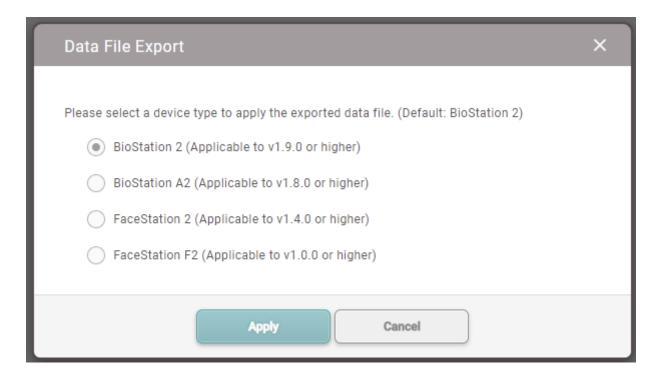# Table of Contents

Support New Export/Import User Information

From BioStar 2.8.10, a new user information export and import functions are supported.

- If you upgrade BioStar 2 to 2.8.10 or later versions, the old user information data file export and import method supported by the previous version will NO longer be available.
- You MUST match the device firmware version to use the new user information export/import function.
- Visual face credentials registered via upload image or mobile CANNOT be transferred through user information export/import.

List of the device and firmware that support new user information export/import function

Device Model	Firmware Version	Device Model	Firmware Version
BioStation 2	v1.9.0 or later	BioStation A2	v1.8.0 or later
FaceStation 2	v1.4.0 or later	FaceStation F2	v1.0.0 or later

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